Abstract
This chapter examines Industry 4.0 driven supply chains with a specific focus on technological advancements regarding logistics service providers. The aim of this work is to identify the service characteristics of Logistics Service Providers (LSPs) and their technological advancement to satisfy their customer needs. The chapter provides novel insights about Industry 4.0-driven Supplier Selection and Evaluation (SSE) processes, and risks involved in changing LSPs, as well as how the organisation can plan a seamless LSP transition.

Keywords
- Industry 4.0 technologies
- Supply chain management
- Logistics service providers
- Supplier selection and evaluation
- Risks for transition planning and project management

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Author information

Authors and Affiliations

1. Cranfield University, Cranfield, UK
   Ajinckya Dahibhate & Farooq Habib
2. University of Greenwich, London, UK
   Abdul Ali
3. University of Law, London, UK
   Murtaza F. Khan

Corresponding author

Correspondence to Farooq Habib.

Editor information

Editors and Affiliations

1. Northumbria University, London, UK
   Dr. Sumesh Singh Dadwal
2. Northumbria University, London, UK
   Hamid Jahankhani
3. Glasgow, UK
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