# A scoping review of the qualitative literature reporting experiences of living with a stoma for inflammatory bowel disease

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inflammatory bowel disease

**ABSTRACT** 

Aims

Surgical treatment for inflammatory bowel disease potentially includes stoma formation. Although

positive clinical outcomes are widely reported, patients' responses to stoma surgery, including coming

to terms with and adjusting to the stoma, vary widely. This scoping review charts the qualitative

literature addressing the question: What is known about any personal psychosocial and quality of life

factors that inform adjustment to living well with an intestinal stoma for IBD?

Design: A scoping review was employed

Data sources: Searches of Scopus, Web of Science, CINAHL, Medline and PsycInfo in August 2023.

Review methods: Levac et al's (2010) methodology was followed. PRISMA-ScR guidelines were

adhered to.

Results

Thirteen cross-sectional studies were included, involving a total of 142 participants. Four themes were

identified: 1) Facilitative factors; 2) Barriers to adjustment; 3) Personal attributes; and 4) Time and

temporality. Data indicate that personal and psychological factors influence adjustment, but not how

this occurs. Adjustment takes longer to achieve than is conventionally (clinically) expected.

Conclusion

All available evidence is cross-sectional. The identified gap in the evidence is the notable lack of

longitudinal research to assess, monitor, and understand the complex process of adjustment in

people with IBD having stoma-forming surgery. Detailed understanding of the process of adjustment

would enable more targeted support for patients preparing for, and learning to live with, a stoma for

inflammatory bowel disease.

2

**Impact:** This paper highlights the need to understand the multiple personal and psychosocial factors that affect adjustment to life with a stoma and identifies that adjustment takes significantly longer than the few weeks required to become competent in managing the stoma

Patient or Public Contribution: Not applicable

KEYWORDS: attributes, barriers, facilitators, inflammatory bowel diseases, ostomy

3

#### INTRODUCTION

Approximately 130,000 people in the USA [1] and 21,000 people in the UK [2] undergo intestinal stoma surgery annually for bowel conditions including cancer and inflammatory bowel disease (IBD) - encompassing Crohn's disease (CD) and ulcerative colitis (UC). Of the 500,000 people in the UK with IBD [3] approximately 30% with UC, and 70% with CD will require intestinal surgery, potentially with a temporary or permanent stoma, at some stage [4,5].

Quantitative evidence indicates that quality of life (QoL) following stoma-forming surgery is often high [6] especially when stoma formation achieves clinical remission [7]. However, the relationship between the severity of underlying disease, time since stoma formation, and reliability of the stoma appliance is inconsistent, highlighting 'the multifactorial nature of the quality of life concept' [5, p. 987]; individual patient, psychosocial and cultural factors may also be influential. Disgust trait potentially influences attitudes towards an intestinal stoma [8] and there is indication that age, personality, stigma, childhood socialisation regarding bodily functions and other psychosocial aspects may be contributory factors [9, 10]. If the patient chooses stoma-forming surgery over, for example, an internal pouch, then their subsequent QoL will be influenced positively [11]. However, people with IBD often worry about the prospect of stoma-forming surgery and their decision-making is influenced by numerous non-clinical factors [12]. Whilst many do embrace and respond positively to life with a stoma, patients often approach stoma surgery with pre-existing concerns that can affect adaptation to and acceptance of the stoma, thus influencing QoL outcomes. The topic of bowels is a universally taboo. Concerns about potential visibility of a stoma appliance on the ostomate's abdomen can tap into deep-seated social rules about privacy [9], negatively affecting QoL. Pre-, peri- and postoperative education from specialist stoma nurses focuses on teaching practical skills required for stoma management [13] with a generally expected timescale of three months for gaining competence. Quantitative evidence, primarily based on retrospective crosssectional studies, measures QoL and demonstrates whether this improves [14-16]. One useful qualitative systematic review highlights the positive influence of acceptance, adaptation and

autonomy on people living with a stoma for colorectal cancer [17]. Much less is known about the long-term experiences of patients living with a stoma due to IBD or about *how* personal, emotional, cultural, and psychosocial factors contribute to an improved QoL over time. We aimed to identify personal factors which facilitate or hinder adjustment to life with a stoma for people with IBD, identify any gaps in the evidence, and support the case for further research.

#### **METHODS**

This scoping review was guided by an established six stage methodology [18] [Table 1] and is reported as per the PRISMA-SCR guidelines [20]. As recommended [19,20] the protocol for this review is registered on the Open Science Framework [21]. A detailed methodology reporting the search strategy and review process is provided in Supplementary File 1.

[Table 1: Levac et al's (2010) six stage scoping review methodology [18].]

Framework Stage	Purpose
Stage 1	Identifying the research question
Stage 2	Identifying relevant studies
Stage 3	Study selection
Stage 4	Charting the data
Stage 5	Collating, reporting and summarising the results
Stage 6	Consultation with stakeholders

#### **RESULTS**

Initial searches returned 114 results. Following removal of duplicates, 67 papers remained. Titles and abstracts were screened against inclusion criteria, with a further 22 excluded. Reference lists of the remaining 45 papers were hand-searched, identifying a further 32 papers. Thus, 77 papers underwent

full text screening. Sixty-four papers did not meet the inclusion criteria; 13 were retained for review (please see figure 1 and table 2).

[Figure 1 and Table 2].

# **Descriptive and Thematic Analyses**

Study dates, country of origin, title, methodological and sample (participant) details, and data relevant to those with IBD and experience of a stoma, were extracted from the 13 included studies [22-34]

Table 2. Summary of Selected Qualitative Articles and Data Charting

Author(s) Year Country Study title	i. Qualitative methodology ii. Sampling iii. Data capture iv. Data analysis	Sample: i. N= ii. Age (range) iii. Gender iv. Diagnosis v. Type of stoma (N)	Adjustment mechanisms / key issues extracted during data charting Realisations, personal attributes, attitudes, or aspects of personality that are perceived to help or hinder adjustment
		vi. Time with stoma (range)	
Allison et al.	i. Narrative approach	i. N=24	Helpful factors: Negotiating timing of surgery and having time to prepare and anticipate benefits; information-
2013	ii. Purposive	ii. 18-25 years;	seeking reduces stress and anxiety, assists in pre-surgery decision-making; accepting need for surgery occurs
UK	iii. Semi-structured interviews	iii. M=11, F=13 iv. CD=17; UC=7	gradually – turning point when symptoms/situation no longer tolerable. Concerns, feelings, and opinions acknowledged by medical staff, and emotional support and continuity of care from specialist nurses. Supportive
Surgery in young	iv. Story-mapping, re-	v. Not specified	family – particularly parents - enabling growing independence as recovery progresses; practical assistance; peer
adults with	storying.	vi. Unclear.	support – for young women, mainly emotional support, comfort, and reassurance; for young men – peers assisted
inflammatory			with normalising, and practical help. Personal qualities: bravery, determination, commitment, inner strength /
bowel disease: a			resilience, positive attitude, not letting life be defined by, or limited by illness, making positive comparisons
narrative account			(between pre-surgery debilitation due to illness, and improved status afterwards), emotional maturity.
			Hindrances: restricting social life / dating until stoma reversed; anxiety about surgery, especially if not had it
			before; overprotective parents; over-vigilance in intimate relationships; for women post -surgery – body image
			(clothing, scars, uncontrolled bowel activity). For men – body image only due to the stoma. Repeated surgeries with minimal evidence of overall improvement.
	16.1	1. 1. 15 (5 11 122)	
Danielsen et al.	i. Unspecified	i. N=15 (5 with IBD)	Helpful factors: contact with and support from friends; dedicated nurse support for consistency; group-based
2013,	ii. Not specified	ii. 63(22-83)	learning for ostomy education; lay teachers; real-life 'simulation' experiences; information that set realistic
Denmark	iii. Focus groups	iii. Unclear	expectations of potential post-op issues; coping strategies - covering, disclosing and disguising the stoma.
	iv. Content analysis	iv. No diagnosis	Hindrances: perceived stigma/ taboo of stoma prevents socialisation; belief that new relationships would not be
Learning to live		detail other than	possible; concerns that others could detect their stoma; heightened need to control their outward appearance to
with a permanent		'IBD'	avoid disclosure of the stoma; identity as young adult affected - having a stoma didn't match their view of
intestinal ostomy		v. Ileostomy (n=5) vi. 3 years (2-10	themselves. Poor attitudes of ward staff post-surgery had an enduring negative effect on individual emotional and
		, ,	relational needs; hospital staff setting unrealistic expectations (particularly that there would be 'no problems')-led
		years)	to heightened anxiety and concerns when stoma-related difficulties occurred.

Author(s), Year, Country Study title	i. Methodology ii. Sampling iii. Data capture iv. Data analysis	Sample: i. N= ii. Age (range) iii. Gender iv. Diagnosis v. Type of stoma (N) vi. Time with stoma (range)	Adjustment mechanisms / key issues extracted during data charting Realisations, personal attributes, attitudes, or aspects of personality that are perceived to help or hinder adjustment
Horgan et al. 2020,	i. IPA	i. N=5	Helpful factors: post-op support from specialist nurses; directness of surgeons; using clothing or dressings to
Ireland	ii. Purposive iii. Semi-structured	ii. 25 (23-30) iii. All male	conceal the stoma from others – peer acceptance highly valued, invisibility of the stoma crucial for maintaining secrecy and reducing stigma; drawbacks such as leakages considered minor compared to the suffering they
The young adult male's perception of life with inflammatory bowel disease and a stoma: a qualitative evaluation	interviews iv. IPA	iv. UC (3); CD (1); IBD-U (1) v. Temporary end ileostomy (4); permanent end ileostomy (1) vi. Max 1 year	endured pre-surgery – embracing the health the stoma brings; accepting the stoma as 'there' and becoming competent with its management; conscious decisions to avoid negative thinking - 'to get on with it'; feeling in control – of the stoma, and emotionally/psychologically. Adjustment occurred after acceptance of the stoma – partly due to the newfound predictability and freedom it brought and being pleasantly surprised by the minimal impact of the stoma on important personal activities.  *Hindrances*: poor pre-op information from clinicians, and risks when sourcing information from the internet; emergency stoma formation = poor pre-op guidance, lack of preparedness; leaving the possibility of a stoma until very late in the illness trajectory compounds the shock of needing the surgery; no real choice when surgery was the only option for effectively managing symptoms; no access to peers with the same experience. Four key emotions: embarrassment (stoma-related sounds and smells); worry and fear (Including potential negative impact of stoma on ability to form romantic partnerships); insecurity (about their body/body image), and frustration.
Morris and Leach, 2017, UK  A qualitative exploration of the lived experiences of patients before and after ileostomy creation as a result of surgical management for Crohn's disease	i. HP ii. Purposive iii. Semi-structured interviews iv. Unclear	i. N=10 ii. 52.2 (34-83) iii. M (4), F (6) iv. All CD v. Permanent ileostomy (all) vi. 18.3 years (3-36 years)	Helpful factors: Adjusting to a stoma is a transition – it takes time; pre-surgery experience of CD effects post-surgery acceptance of stoma – more debilitating disease pre-surgery usual corresponds with greater tolerance of stoma due to dramatic improvement in health. Stoma seen as facilitating a normal life (where participants felt in control, rather than their CD controlling them). Emotional support from friends and family Hindrances: Memories of pre-stoma Crohn's can negatively affect health-related behaviours, such as not wanting to lose steroid-related weight gain due to concerns of reminders of being unhealthily thin prior to having the stoma.

Nicholas et al.  2008, Canada  i. Ethnography  ii. Not specified  iii. Semi-structured  3008, Struggles, strengths  3008, Canada  iii. Not specified  3008, Canada  iii. Not specified  3008, Canada  3008, Canada  3008, Canada  3008, Canada  iii. Not specified  3009, F (11)  3009	and how to tell; as a friend; establishing and independence, the immediate pre-op I grow their emotional
Struggles, strengths and strategies: an ethnographic study exploring the experiences of iii. Semi-structured interviews and focus and strategies: an ethnographic study experiences of iii. Semi-structured interviews and focus iii. M (9), F (11) acceptance and support from peers; others responses helped teens assess their true value as an internal locus of control and valuing their own self-worth; increasing mastery, confidence achieved through self-education, and stoma care practice; support from family, especially in period; stoma experience helped them realign important life perspectives and priorities and intelligence; being honest about personal feelings, emotions and needs; emotional and psyconomic period intelligence; being honest about personal feelings, emotions and needs; emotional and psyconomic period intelligence; being honest about personal feelings, emotions and needs; emotional and psyconomic period intelligence; being honest about personal feelings, emotions and needs; emotional and psyconomic period interviews and focus an internal locus of control and valuing their own self-worth; increasing mastery, confidence achieved through self-education, and stoma care practice; support from peers; others responses helped teens assess their true value as an internal locus of control and valuing their own self-worth; increasing mastery, confidence achieved through self-education, and stoma care practice; support from peers; others responses helped teens assess their true value as an internal locus of control and valuing their own self-worth; increasing mastery, confidence achieved through self-education, and stoma care practice; support from peers; others responses helped teens assess their true value as an internal locus of control and valuing their own self-worth; increasing mastery, confidence achieved through self-education, and stoma care practice; support from peers; others responses helped teens assess their true value as an internal locus of control and valuing their own self-worth; increasing mast	es a friend; establishing e and independence, the immediate pre-op l grow their emotional
and strategies: an ethnographic study exploring the experiences of	the immediate pre-op grow their emotional
ethnographic study exploring the experiences of v. Not specified (ostomy or J-Pouch) vi. 2.9 years (3mo –	grow their emotional
exploring the experiences of (ostomy or J-Pouch) intelligence; being honest about personal feelings, emotions and needs; emotional and psyconomics of towards acceptance, which occurs at different rates for different people. Social support, especially acceptance of the control	•
experiences of vi. 2.9 years (3mo – towards acceptance, which occurs at different rates for different people. Social support, espe	chological move
adolescents living 10 years) I helpful in moving forwards and feeling less isolated. Talking with others who have had the sa	
with an ostomy  being informed, from a variety of sources, enables the taking on of self-care, and with that co	omes confidence that
the ostomy is manageable. Recognising the benefits of the stoma over previous illness	
Hindrances: Concerns re body image; over-protective parents; stigma, shame and embarrass	
them from disclosing about the ostomy to friends; fear of unplanned disclosure; worries abo on family members, especially siblings; influences of upbringing on expectations of behaviou	•
Persson and i. Phenomenology i. N=9  Helpful factors: better control, being able to plan; better health - recognising the benefits of	the stoma
Hellström, ii. Purposive ii. 53.3 years (44-67	
2002, Sweden iii. Individual unstructured years) Hindrances – concerns re body image; negative emotions – disgust, shock; disruption to sexi	
interview iii. M (5), F (4) experiences altered (for the worse); uncertainty and fear; concerns re gas / odour leakage, h	<del>-</del>
Experiences of iv. Giorgi's iv. Rectal cancer (2); being visible to others (stigma); limited social contact in part due to concerns about others g	ossip, feelings of not
Swedish men and phenomenological Bladder cancer (2); coping, and not being ready to resume previous activities.	
women 6 to 12 analysis Diverticulitis (1); RV	
weeks after ostomy fistula (1); UC (3)	
surgery v. UC participants: ileostomy (2);	
colostomy (1)	
vi. 6-12 weeks	

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Polidano et al.	i. Constructivist grounded	i. N=13	Helpful factors: stoma brings positive physical and social transformation, alleviates the disruptive effects of illness;;
2020, UK	theory and narrative inquiry	ii. 24.2 years (19-29 years)	accepting the need to make some adjustments because of the stoma – but this is better than missing out on social events; seeing the stoma surgery (and consequent relief from IBD symptoms) as an opportunity to re-examine
Embracing a 'new	ii. Purposive	iii. M (4), F (9)	personal goals; realising they can cope with the stoma increases their general self-confidence; contrast between
normal': the	iii. Individual semi-	iv. CD (7); UC (6)	pre-stoma (ill self) and post-stoma health – greater illness severity/duration pre-surgery = greater perceived
construction of	structured interview	v. Temp (8);	benefits of surgery; time – once competent with stoma management, benefits become apparent; 'good' stoma
biographical	iv. Constructivist	permanent (5)	function (minimal leakage, noise, odour) = greater perceived benefits; self-efficacy in stoma management; being in
renewal in young	grounded theory T and	vi. 1.6 years (3mo-5	a supportive relationship; having a 'fighting attitude' / maintaining personal agency; viewing life with the stoma as
adults' narratives of living with a stoma	narrative analysis	years)	better than life without; accepting psychological challenges as a reasonable trade-off for feeling healthy.  Hindrances: benefits not apparent soon after surgery, so much to learn to cope with, first month after surgery is hard; being single / unpartnered (and wanting to be with someone); CD diagnosis: colectomy not curative; mental health issues; leakages, concerns about body image, and personal relationships, reduced self-confidence; not seeing or feeling the stoma to be beneficial; wanting life to be as it was before (illness and stoma) and struggling when that doesn't happen; holding on to pre-stoma self, being reluctant to accept the change; temporary stoma – suspending activities until it is reversed, avoiding integration/acceptance; minimal perceived improvements in health between pre- and post-stoma status; stoma not considered an acceptable trade-off for relief of symptoms.
Savard and	i. HP	i. N=6	Helpful factors: stoma acceptable because not permanent; expectation that future pouch surgery would restore
Woodgate,	ii. Purposive	ii. 19-24 years (no	them to normality; better health after ostomy surgery - recognising the benefits of the stoma, more freedom;
2009, Canada	iii. Two unstructured interviews per participant	mean) iii. M (1), F (5)	better person because of experience – comfortable with the young adult they had become; emotional acceptance.  *Hindrances*: stigma and taboo; body image/social expectations of 'perfect'; embarrassment; visibility of stoma
Young peoples'	iv. Van Manen's HP	iv. UC (6)	under clothes; different from peers due to stoma; not ready to 'take the stoma on' post-op; difficulties with stoma
experiences of	analysis	v. Temporary	management – leakages; unwilling to be independent with stoma care; comparing stoma unfavourably to previous
living with		ileostomy(6) – (5	life.
ulcerative colitis		reversed at point of	
and an ostomy		interview)	
		vi. Not specified	

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Sinclair, 2009,	i. Narrative inquiry	i. N=7	Helpful factors: having time to prepare for stoma surgery; educating oneself about the options; being informed via
Canada	ii. Purposive	ii. 34.5 years (24 –	a variety of sources. Time – it takes time; connecting with others who had also had stoma surgery; family support;
	iii. Individual unstructured	40 years)	telling one's story (but in a safe place); a previous temporary stoma is good preparation for a permanent one.
Young adults with	interviews	iii. M (3), F (4)	Hindrances: if stoma surgery is driven by crisis; fear and shock of the new stoma; no obvious perceived benefit;
permanent	iv. Narrative Knowing	iv. UC (4), CD (2),	negative body image/impact on intimacy/relationships - not wanting to expose themselves physically and
ileostomies	Framework	Chronic	emotionally in a new relationship; inadequate written information; poor pre- and post-operative education;
		constipation (1)	objectification / non-acceptance of the stoma; negative reaction of nurses to the stoma, and lack of appreciation
		v. Permanent	of how traumatic the experience was for patients; nurses' lack of insight; concerns about appliance leakages;
		ileostomy (7)	negative pre and post-operative experiences have a long duration of impact; vulnerable age range - significant
		vi. Max 4 years	vulnerabilities in their belief that they could or would not cope as an ostomate; being different 'damaged goods';
			fear, perceptions of self and also how others would perceive them was very negative; secrecy – unwilling to
			acknowledge stoma to others outside the family.
Smith et al. 2016,	i. IPA	i. N=21	Helpful factors: humour; confidence of ability to cope with the stoma brings perspective to prior unwarranted
UK	ii. Purposive stratified	ii. 46.7 years (23-72	concerns; into perspective; embracing new status (as disabled) and working with that; taking charge of who is told
	iii. Semi-structured	years)	about the stoma, and how; telling others brings support; unstinting protection and support from intimate partners;
The psychological	individual interviews	iii. M (10), F (11)	the acceptance of children – their parent is still their parent – no judgement; finding support from other sources, if
challenges of living	iv. IPA	iv. UC (11), CD (5)	not available from family; older age range had more belief that they could cope with having a stoma going forward
with an ileostomy:		v. Permanent	to re-engage with 'normal' life; time to adapt.
an interpretive		ileostomy (21)	
phenomenological		vi. 8.2 years (2-55	Hindrances: Negative body image for both males and females; feeling 'incomplete' physically; disliking the
analysis		years)	scarring; leakages making people feel 'useless', knocking self-confidence; feeling less able to be oneself because of
			the stoma; disclosing the presence of the stoma to others (friends / intimate partners); friends constantly referring
			to the stoma – perpetuating the sick role; perceived negative impact on friendships/worry that friends would not
			understand; loss of confidence and immediate post operative bodily debilitation impacted return to social
			participation – challenges re-engaging with the world; disrupted romantic encounters/getting a partner;
			rejections/disgust/lack of support from intimate partners and family; stigma and taboo of stools; intimacy and
			sexual functioning an issue; additionally for gay men re removal of the rectum.

Author(s), Year, Country Study title	i. Methodology ii. Sampling iii. Data capture iv. Data analysis	Sample: i. N= ii. Age (range) iii. Gender iv. Diagnosis v. Type of stoma (N) vi. Time with stoma (range)	Adjustment mechanisms / key issues extracted during data charting Realisations, personal attributes, attitudes, or aspects of personality that are perceived to help or hinder adjustment
Thorpe et al. 2016,	i. Longitudinal descriptive	i. 12 (3 lost to	Helpful factors: expecting improvement over time; familiarity with the stoma; accepting what cannot be changed;
UK‡	phenomenology	follow-up)	appliances better than historically, so easier to cope with; ability to project the same outward image post-
	ii. Purposive	ii. 30's – 70's	operatively, as pre-operatively; being able to dress to hide the stoma; confidence, built over time, brings return to
Adjusting to bodily	iii. individual interviews at	iii. M (6), F (6)	preferred ways of dressing; control over the stoma influenced by consistency and predictability of output,
change following	three time points post-	iv. UC (2), CD (1),	mastering stoma care, experiences of leakage. Takes time for all this to settle down post-operatively – suggests 9
stoma formation: a	operatively	Rectal Cancer (5),	months; practical/specialist support and emotional readiness; having the right appliance that suits; time reduces
phenomenological	iv. Colaizzi, Van Manen	Diverticulitis (4)	dissonance between knowing and seeing bodily function but not being able to feel it; accepting the stoma as 'part
study	IPA	v. Permanent	of me'; contrast between health and social life prior to surgery, and the freedom/wellness the stoma brings;
		colostomy (5);	transition from being cared for to self-caring; older age range more optimistic that they would cope.
		permanent	<b>Hindrances:</b> uncertainty over time it would take to get used to the stoma; changes in body appearance / shape of
		ileostomy (1).	abdomen; appliance unsightly; avoiding looking at the stoma/appliance; stigma – concerns that others would see
		Temporary (4) Tames	the stoma; having to wear different style of clothing – not 'them'/ their choice; unpredictable stoma output; fear
		colostomy (4). Temp	of flatus from stoma inhibits social activities; leakages, especially with no-one to advise – compounds feelings of
		Ileostomy (2) vi. 3 –15 months	inadequacy and undermines confidence; dependence on others.
Thorpe and	i. Longitudinal descriptive	Details as above	Helpful factors: positive contrast between pre-surgery ill self, and post-surgery improved physical functioning; self-
McArthur, 2017 ‡	phenomenology	Details as above	confidence comes competence managing the stoma; increased confidence, acceptance of, and familiarity with the
UK	ii. Purposive		stoma over time and being prepared (access to toilets, stoma care equipment 'kit', dietary manipulation) enables
OK	iii. individual interviews at		social participation and ability to cope with the stoma away from home; increased sense of control reduces self-
Social adaptation	three time points post-		consciousness and stigma-related concerns; positive support from intimate partners – not being alone with it all;
following intestinal	operatively		resumption of sexual relationships; partners' preparedness to adjust and accommodate; supportive family and
stoma formation in	iv. Colaizzi, Van Manen		friends; humour; contact with others with a stoma; previous knowledge of stomas (in other people) helps set
people living at	IPA		realistic expectations; access to stoma care nurse specialists and to supportive, helpful information; setting smaller
home: a			achievable goals for social re-integration and return to work; for men – being physically active 'doing jobs around
longitudinal			the house'; for women – contentedness with their clothed appearance; developing a new social normality that
phenomenological			incorporates the stoma;
study			Hindrances: perceived physical deterioration post -surgery (especially if elective and quite well at the point of
,			surgery); lengthy post-op debilitation delays adjustment and return to social participation; lack of confidence in

Mørkhagen and	i. Descriptive and	Sample:	managing stoma away from home; a 'misbehaving' stoma; stigma — others being aware of the stoma; body image — change in shape of abdomen, choice of clothing; unsupportive partners; stigma and 'othering' from partners, family and friends; leakages; holding on to pre-surgery 'normality'; failure to achieve bodily mastery hampers individual's reconnection with their social worlds in the long-term — home clung on to as 'safe haven'  **Helpful factors:* treated with dignity and empathy while recovering from surgery; follow up from nurses; providing
Nortvedt, 2023, Norway  A Qualitative Study on How Younger Women Experience Living with an Ostomy	exploratory ii. Purposive iii. individual interviews carried out post- operatively (n=2) and pre and post change in stoma (n = 2) iv. Malterud's analysis method	i. N= 4 ii. 20-35 iii. F(4) iv. UC & CD v. Colostomy; ileostomy vi. 6-20	information about stoa care and diet; being made aware of challenges in managing stoma; being informed of equipment available; having support from nursing staff with specific expertise in stoma care; living near a city or large hospital and closer to support; having time to prepare for surgery; having a temporary stoma fitted initially; symptom relief after surgery and greater control; time when stoma was formed.  *Hindrances:* lack of privacy and empathy in recovery; living in an area further from large hospital, resulting in less follow up support; limited discussions about sexuality and living with a stoma and fertility and living with a stoma; frequent leakage and/or ill fitting equipment; invisible condition and a lack of awareness from others.

<sup>‡</sup> Thorpe et al., (2016) and Thorpe and MacArthur (2017) report separate aspects arising from a single study with the same cohort of participants; CD=Crohn's Disease; HP = hermeneutic phenomenology; IBD-U = IBD Unclassified; IPA = Interpretive phenomenological analysis; RV=recto-vaginal; UC = Ulcerative colitis

Extracted data were collated prior to thematic analysis [35]. Early similarities were identified by the senior author who assigned preliminary codes informed by the stated purpose, aims and objectives of the study. Following team discussion, core themes and sub-themes were identified and agreed. Data charting enabled generation of themes running across all included papers, and identification of unique or rarely reported issues; the resulting rich data represented a range of experiences of people with IBD living with a stoma and the factors that influence adjustment. Four themes emerged: 1)

Facilitative factors; 2) Barriers to Adjustment; 3) Personal Attributes; and 4) Time and temporality.

#### Theme 1: Facilitative Factors

Factors which contributed positively to adjustment were identified across all included papers:

Preparedness and being informed, Tangible Benefits, Social and Clinical Support, and Disclosing the

Stoma to Others.

## Preparedness and Being Informed

Often, stoma-forming surgery became the only option for effectively managing symptoms [24], but better preparedness led to more positive post-operative responses. Planned surgery enabled patients to gather information, understand options and consider potential benefits [22,25,31]. The 'directness' of surgeons [24] increased confidence in decision-making. Information-seeking reduced anxiety, enabled the 'taking on' of stoma self-care, and increased patients' confidence in their ability to cope [22,27]. Clinical nurse specialists, publications, and websites were all helpful, but information-seeking was more facilitative when led by the patient [22,27,34]. Having prior experience of ones' own temporary stoma [31] or witnessing one in others [34] reduced anxiety.

#### Tangible Benefits

Stoma surgery was viewed positively when it transformed patients' illness-dominated lives [22,24,25,26,29,30]. In contrast, inability to perceive any benefits post-surgery [31] or struggling with

(normal, temporary) physical deterioration post-operatively - especially if surgery was elective and the patient was well pre-operatively [32] – obscured any potential benefits.

#### Social and Clinical Support

Support from family, friends and peers helped new ostomates of any age gain confidence with and adjust to life with their new stoma [22,23,31,32,34]. Parental support that enabled growing independence in adolescents and young adults as recovery progressed, was highly beneficial [22, 27] whilst peer support and acceptance facilitated acceptance of new identity and reintegration into the young person's social world [27]. Unconditional support from intimate partners was invaluable [32,34]; the partner's acceptance of the stoma, willingness to adjust and accommodate to meet new needs, and resumption of intimacy played a key role in strengthening ostomates' own sense of self-worth and confidence [32,34]. Some gender variations were apparent – women wanted emotional support and reassurance [22] whilst men preferred practical support (managing the stoma) and to feel part of their peers' social world [22,34].

Specialist clinicians played a key role in setting realistic expectations. Adjustment was facilitated when clinicians addressed issues that patients might experience post-operatively honestly, rather than denying problems could arise [23,24,31]. Continued support from medical staff regardless of outcome [22], and ongoing access to a specified specialist stoma nurse before and after surgery [22,23-25,31,33] provided much-needed practical and emotional support, and increased confidence in self-management skills and adaptation.

Communicating, either in person or via the internet, with others who had undergone the same experience encouraged new ostomates to see that adjustment was possible [23,27,31,34]. Asking questions via the internet provided reassuring anonymity and a boldness to 'basically ask anything' [27].

#### Disclosing the Stoma to Others

Integration of the stoma into a new concept of the self was facilitated by purposeful disclosure of the stoma to others; whilst intentional visual reveals of the stoma pouch/appliance were rare, those who adjusted well shared information about their stoma with trusted people [31,32]. Patients' self-worth and confidence were reinforced when recipients of the information did not flinch at what patients often considered 'a disgusting thing', thus extending and strengthening the social support network.

#### Theme 2: Barriers to Adjustment

Barriers to adjustment were more nuanced than simply being an absence or minimal presence of the facilitative factors reported above, and included: *Sudden and Unexpected Surgery, Poor Social and Clinical Support, Stigma and Body Image, Difficulties with the Stoma*, and *Self-enforced Isolation and Restrictions*.

## Sudden and Unexpected Surgery

The ability to accept and cope with a stoma was impaired when there was no time for physical or emotional preparation because surgery was sudden and unexpected [24,31], previous repeated surgeries had led to minimal overall improvement in health status [22], and the possibility of needing a stoma was addressed very late in the illness trajectory [24]. Without time to assimilate/accept the need for stoma surgery, new ostomates felt emotionally unprepared for the stoma [25,29-31] and the need to care for it [28,30,31].

## Poor Social and Clinical Support

Absence of appropriate social and clinical support to meet new ostomates' needs disrupted the development of self-esteem and confidence that were necessary for adjustment; poor social support included overprotective parents and over-vigilance in intimate relationships [22], unsupportive partners, family and/or friends [32,33], lack of access to age-matched peers with the same experience

[24], and being treated as 'Other' - being excluded from sexual intimacy by partners, and feeling rejected by family [33]. Negative attitudes of non-specialist ward staff immediately post-operatively, including displaying disgust at the stoma and failing to appreciate that the experience was traumatic for patients, had an enduring negative effect on individuals, emotionally and relationally [23,25,31]. Hospital staff setting unrealistic expectations (particularly that recovery would be problem-free) led to heightened anxieties and concerns when problems arose [23]. Misinformation about what to expect, inadequate written information and poor pre- and post-operative education hindered adjustment [24,31]. Being left to work it out alone, including locating reliable information online [24] affected the ability to accept oneself as an ostomate [34]. When this poor support occurred alongside physical debilitation in the immediate post-operative period, it led to a meaningful loss of confidence, eroded sense of self, and heightened distress [32,33] with notable impact on the acceptance/adjustment trajectory.

#### Stigma and Body Image

New ostomates were often hampered by anticipated and perceived stigma; this convinced them that others would respond negatively, and prevented them sharing information about their new status and from accessing potential social support networks [23,24,27,28,31]. New ostomates were anxious that the stoma may 'reveal itself' by being visible beneath their clothing [30,31,33,34] and consequently, reluctantly moved away from their preferred type of clothing to maintain concealment [30,33]. Changes in clothing and outward appearance could give a sense of control over the risk of unintended revealing [24], but this concealment could also represent a disconnect from their embodied self and preferred presentation to others [34]. The unobtainable notion of bodily perfection pervading modern social commentary added a distressing pressure to those who felt that their now scarred and blemished body further distanced them from this ideal [31]. Body image concerns affected genders differently; women were more concerned about surgical scars, the uncontrolled bowel activity that the stoma represents, and changes to abdominal shape and clothing

choices [22,33,34] whilst men worried about the impact of the stoma itself on their body image [22]. Overcoming these concerns was necessary for adjustment to occur and could be achieved by balancing bodily changes with the overall benefits the stoma offered [22] and being able to project the same outward image post-operatively, as pre-operatively [33].

#### Difficulties with the Stoma

Absence of stoma issues boosted confidence in the ability to manage, and therefore accept, the stoma [29]. In contrast, issues such as appliance leakage [29-31,33,34] and unpredictable stoma activity, noise and flatus [33], were deeply distressing. These experiences compounded feelings of inadequacy and undermined confidence, delaying acceptance and adjustment [33], heightening anxiety [29], and causing some to regret having surgery [30]. Some with a temporary stoma displayed an unwillingness to commit the emotional energy needed to adjust, preferring to 'wait it out' until stoma reversal [29].

#### Self-enforced Isolation and Restrictions

Stoma acceptance and willingness to join their social world as an ostomate seemed influential in adjusting to the new normal yet some, perhaps due to lack of confidence, avoided this re-integration. Whilst unsurprising in the first few weeks post-operatively, persistent self-enforced isolation and social restrictions hampered adjustment due to separation from potential social support networks [34]. Some with a temporary stoma chose to restrict social life and dating until the stoma was reversed [22]; others avoided social interactions, preferring to be alone because they felt (emotionally) safer [28,29] or did not feel ready to resume previous activities [29].

Theme Three: Personal Attributes

Several attributes appear to influence the acceptance of and adjustment to a stoma. These are expressed as *Positive Expectations and Personality, Gender and Age,* and *Taking Control*.

#### Positive Expectations and Personality

Approaching stoma surgery and recovery expecting that 'things would be better' appeared beneficial. This expectation precipitated proactive steps (for example, information seeking, social re-integration), thus facilitating adjustment [22]. Anticipating benefits from stoma surgery pre-operatively [27], looking forward to enjoyable future activities [29] and expecting things to improve with time even if the timespan was unknown [33,34] were helpful adjustment factors. Personality was influential, as an internal locus of control [36] appeared to enable positive thinking and actions [27]. Those who expected positive recovery and reintegration made decisions and took actions to support that envisaged future such as setting smaller, more achievable goals for social and work re-integration, thus building confidence up over time [34]. Self-assessment of one's ability to cope [22] and characteristics such as determination, commitment, persistence, recognising personal strengths and one's own role in adapting, taking direct action, having a positive attitude, accepting the stoma and what cannot be changed and 'getting on with it' all facilitated adjustment [22,24,27,29,33]. In contrast, absence of these characteristics, yearning for the pre-stoma body and life and being unwilling to let this go to integrate the stoma into the new life, was debilitating [34].

### Gender and Age

Further to preferred types of support and body image issues reported above, gender and age were influential in other aspects of adjustment. For men, being physically active and being able to do jobs in the home facilitated adjustment, whilst women benefitted from feeling content with their clothed appearance [34]. Ostomates at different ages and stages of life required different levels of support, having different normal developmental psychosocial tasks to achieve alongside adjusting to their new status [29,31]; some young adults (aged 24-40 years) doubted their own ability to cope as an ostomate [31], whilst adolescents (aged 13-19 years) demonstrated remarkable adaptability, reflection, resilience and coping skills [27]. Across two studies with age ranges of 23-72 years [32],

and 30s – 70s [34], older participants were more optimistic of their ability to cope with and integrate their stoma into 'normal' life.

## Taking Control

An internal locus of control [35] means feeling in control and having influence over the things that affect one's life – taking responsibility for our actions and for the consequence of those actions.

Accepting and adjusting well to life with a stoma was facilitated amongst those who took control and proactively worked to integrate the stoma into their new world. This included a growing sense of control and ability to plan [28] through increasing competence, confidence, and independent stoma management [24,27] having the right appliance to suit [33], choosing and being happy with concealing clothing [24], and accepting that 'bad days' would happen [27]. Accepting the stoma [24] and a growing feeling of emotional control about being an ostomate [24,33] further aided adjustment. Transitioning from being cared for, to becoming self-caring, added to the sense of control [33,34] but was not always straightforward [31].

Realising, and embracing rather than resisting the changes that were needed to live well with the stoma [29] and to overcome practical challenges such as appliance leakages [27,29] aided the sense of control. Taking control enabled ostomates to move forward; being prepared to manage the stoma away from home and setting personal goals for returning to work and travel facilitated re-integration into their social world [34].

#### Time and Temporality

Time (as measured objectively by a clock) and temporality (subjective progression through moments) play out differently, perhaps partially explaining individual variances in trajectory from dependence, to confidence, independence, and mastery of new life with the stoma. The emotional and psychological move towards acceptance occurred at different rates for different people [25,27]

creating complex relationships between the many factors already addressed in this review. All included studies referred to these concepts of time and temporality, from the time it took to discuss options and accept the need for surgery [22], to not addressing the possibility of stoma surgery until very late in the illness trajectory [24], to the timing of the actual surgery [22,25], and acknowledging that adjustment takes time [26,27,29-34]. Adjustment was inexorably linked to confidence, self-esteem, and a sense of practical and emotional control over the stoma – all of which took time to develop and was different for everyone [33]. Time was needed to grieve (for the lost body) and acknowledge (if not accept) the new stoma [27]; those shocked by the sight of the stoma or who struggled to overcome loss of confidence and immediate physical debilitation after surgery [31] or who endured negative responses from ward staff [23,31], felt the repercussions for many months, if not years, afterwards. In contrast, those who experienced a greater positive contrast between their pre-and post-stoma self were more tolerant of the changes and adjusted with greater ease and speed than others for whom the contrast was less pronounced [26]. 'The story of living with a chronic disease (such as IBD) is intimately connected to the story of living with an ileostomy' [31] and thus has implications on the time and process of adjustment following stoma-forming surgery.

#### **DISCUSSION**

This scoping review pools the available qualitative evidence on learning to live with a stoma for IBD, highlighting the influential clinical, health-related, personal, and psychosocial factors. It demonstrates that adjustment/acceptance are complex processes requiring much more than practical competence in stoma management.

Specialist stoma nurses educate patients to achieve the competent stoma management that is essential for enabling post-operative hospital discharge; these review findings demonstrate that patients also need emotional support from these specialist nurses, available for as long as is necessary. Insights into decision-making around stoma-forming surgery also support our earlier work

[12], reinforcing the message that patients need time to assimilate information, and accept the need for stoma surgery and prepare themselves for it; they will likely cope better post-operatively and have a smoother transition to living well with their stoma if given time to prepare mentally for the experience. A similar observation is reported in quantitative QoL studies— outcomes are better when the intervention (internal ileo-anal pouch, or stoma formation) matches patient preference [11] and when disease status is improved [7]. Awareness of the long-term damaging psychological effects of negative reactions to a patient's new stoma by non-specialist nurses can guide better education and support of these nurses by the specialist clinical team.

Currently in the UK, approximately 600 stoma nurse specialists provide crucial support to +/- 21 000 new ostomates annually [37]. National variations in provision of specialist stoma care nursing services may impact on availability, yet patients need to be able to self-refer via multiple methods of access if issues with their stoma arise [37]. Further education and support may be achieved with contact with laypersons [38] or stoma 'buddies' [12] who themselves have experience of a stoma and can appreciate first-hand the complex relational and emotional aspects that exist.

None of the 13 included studies refer specifically to parastomal hernias which are responsible for up to 57% of all stoma-related complications in Crohn's disease [39] and hamper patients' abilities to gain control over stoma function, Control is influenced by consistency and predictability of output, mastering stoma care, and experiences of leakage – yet there are indications that it takes on average nine months (not the three months traditionally cited) [33] for these usual post-operative issues to settle down. This review demonstrates that ongoing emotional and psychosocial adjustment beyond nine months is also influenced by numerous other social, personal, and psychosocial aspects factors, including the availability of social support, perceptions of stigma, concerns about body image, personality (including locus of control), perceived benefits of surgery, gender, and age. However, we still do not know how that influence is exerted, why individuals respond very differently to stoma-

formation or whether there is any relationship between these factors and the adjustment trajectory to living well with the new stoma.

In earlier work, we identified that prior exposure to those with a stoma, personality, response to dirt/disgust trait, resilience, childhood socialisation towards bodily functions, and willingness/ability to seek out relevant information prior to surgery all influence how people with IBD respond to stomaforming surgery [9]. These, and the factors confirmed in this review could contribute to development of an assessment tool to initially assess the likely response to stoma-forming surgery and identify those more likely to need additional pre-and post-operative support, and to map the patient's postoperative adjustment trajectory over time. We concur with Thorpe and colleagues [33,34] over the need for more longitudinal research into adjustment to a stoma. They collected data at three time points following surgery (three, six and 15 months) [33.34] but a longer time frame would allow for deeper exploration and understanding of the nuances and complexities of adjustment. Employing 'a longitudinal approach (would) capture the process leading up to the achievement of biographical renewal' [29, p.355]. Ten of the 13 included studies are cross-sectional, and report that adjustment is or isn't achieved, relying on participant recall of potentially influential factors. The quantitative relationship between psychological well-being and stoma-surgery has been explored [9], but again this is cross-sectional and investigates the issue retrospectively. Resilience in IBD has been investigated in a prospective longitudinal cohort study, to identify why some people thrive despite the considerable challenges IBD presents, whilst others struggle to cope [40]. Similarly, mapping adjustment to a new stoma in real time over a longer time span would give greater insight into the process of adjustment, and the complex aspects which play a part in integrating the stoma into a person's life or in disrupting this process. It has been suggested that mixed cohorts should be avoided in cross-sectional studies since factors including the type of stoma (ileostomy or colostomy, temporary or permanent) can influence patient experiences [32]; however, we propose that multicohort longitudinal studies would support collection and comparison of data from different age,

disease, and stoma-type cohorts, enabling between-cohort comparisons. This would facilitate identification of adjustment aspects that are common to all patients experiencing a new stoma, and those that are specific to disease, stoma type, and age groups - such as whether the biographical renewal described elsewhere [29] is more difficult for older people when identity and self-perception are already set, or for younger people in whom identity is still being established. Longitudinal research would also enable the mapping of average trajectories according to different patient profiles; in combination with the new assessment tool proposed above, this would facilitate effective identification and ongoing assessment of patient need, from the moment the possibility of stoma surgery is first suggested.

The final stage of the scoping review framework [18] recommends ongoing consultation with stakeholders. We aim to build on the robust Patient and Public Involvement and Engagement (PPIE) in our preliminary work [12] and in this review, to develop and deliver the new assessment tool and the longitudinal research outlined above.

#### Strengths and Limitations

This review is the first to map available qualitative evidence on factors influencing adjustment to living well with a stoma for people with IBD. It has followed a recommended process, assuring thoroughness and credibility in the results. We attempted to extract IBD-specific data from mixed cohort studies, but cannot guarantee precision in doing so. Further, by excluding the word 'ostomy' (and derivatives) from our search strategy, American publications may have been overlooked; however, we did locate international publications, enhancing the global relevance of this review.

#### **CONCLUSION**

This scoping review demonstrates that adjustment to stoma surgery for IBD is a complex process influenced by numerous organisational, health-related, personal, and time-related factors. Since the evidence is primarily cross-sectional and adjustment is a process, there is clear need for longitudinal

work to explore the complex relationships between, and influences of, personal factors, and to

demonstrate trajectories of adjustment. Knowledge of influential factors can usefully inform the

development of a new assessment tool to facilitate identification of each patient's personal resources

and likely response to a stoma, monitor adjustment over time and enable individualised support

strategies to be implemented.

Data availability: This paper did not generate any new data, the data that was synthesised is publicly

available.

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25

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# **Supplementary file 1**

Below we report a more detailed methodology related to our search strategy, eligibility criteria and data extraction.

# Stage 1: Identifying the Research Question

When developing the research question the concept (personal factors), target population (people with a stoma for IBD) and outcomes of interest (psychosocial adjustment and/or quality of life) were considered [17]. The scoping review question therefore was: What is known about any personal psychosocial and quality of life factors that inform adjustment to living well with an intestinal stoma for IBD?

## Stage 2: Identifying Relevant Studies

As per the guidance [17] the team agreed the scope of the study. Search terms and search strategy were developed to capture the core concepts, related to our population of interest and their post-stoma surgery psychosocial or quality of life outcomes, reported in qualitative literature [Table S1].

Table S1 : Search terms and strategy

Focus of paper	Search terms
Quality of life and/or psychosocial	psychosocial OR "psycho social" OR psycho-social OR
wellbeing	psycholog* OR social OR "quality of life" OR QOL OR
	HRQOL OR "health related quality of life" OR "health-
	related quality of life"
	related quality of me
Intervention	stoma OR ileostomy OR colostomy

Patient group/condition	IBD OR "inflammatory bowel disease" OR Crohn* O	
	"ulcerative colitis"	
Research type	qualitative	

Searches were undertaken on 07/08/23 using Scopus, Web of Science, CINAHL, Medline and PsycInfo. The reference lists of included papers were also searched for relevant articles.

# Stage 3: Study selection

Following removal of duplicates, the titles and abstracts were scanned by both the first author (RE) and senior author (LD) and articles were rejected if there was no qualitative component, or the focus was not on IBD. The selected articles were then read through in full by the senior author, screened against the full inclusion/exclusion criteria [Table S2], and verified by the first author.

Table S2: Inclusion and exclusion criteria

Inclusion criteria	Exclusion criteria
Original research	Opinion pieces, editorials, literature
	reviews, abstracts only, conference
	proceedings
Published in English	
Published since 2000 reflecting modern medical,	
surgical, and nursing techniques	

Qualitative, or mixed-methods design with	
extractable qualitative data	
Adult participants (aged 18 years and over) with a	
diagnosis of IBD	
In mixed cohort studies, IBD patient data reported	
separately	
Key search terms present in title and/or abstract	

## Stage 4: Charting the Data

As per the guiding methodology [18], the team determined *a priori* the variables to extract to describe the included studies and answer the scoping review question. Although the option existed, no revisions to the form were needed. Data extracted included author demographics, study aim/purpose, study design, participant demographics (age, gender), type of stoma, time spent living with a stoma, and adjustment mechanisms, defined as 'realisations, personal attributes, attitudes or aspects of personality that are perceived to help or hinder adjustment'. The first and senior authors charted data from all included studies, whilst the rest of the team worked on a smaller number of included studies each, thus ensuring that each study was charted several times. Data charting was carried out by all authors independently, before discussing and reaching consensus. Consistency in the charted data evidenced the credibility, robustness and completeness of the process.

Collating, Summarising and Reporting the Results

The scoping review methodology [18] recommends addressing this stage in three distinct steps

of 1) descriptive and thematic analyses; 2) reporting results and relating these to the research

question; and 3) considering the relationship between findings, study purpose and discussing implications. These sub-stages reflect the traditional reporting framework of Results, Discussion, and Conclusions and Recommendations (or Relevance to Clinical Practice), as presented below. Study characteristics are described below in a descriptive narrative; thematic analysis of the extracted data identified four core themes.

## **Ethics**

No ethical approval was required for this scoping review which did not collect original data from human participants. Ethical permissions for the included studies were appropriately obtained by the original authors.

PRISMA 2020 flow diagram for new systematic reviews which included searches of databases, registers and other sources

