

INTERIM PHASE 1 RECOMMENDATIONS FOR THE GRENFELL INQUIRY

FROM PROF ED GALEA

Final

**Prof Ed Galea
Director Fire Safety Engineering Group
University of Greenwich
London
02/04/19**

Signature:

A handwritten signature in black ink, appearing to read 'Ed Galea', written in a cursive style.

Date: 02/04/19

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13 **SUMMARY:**

14 Following my analysis of the evidence provided in Phase 1, my 42 interim recommendations
15 concerning **Fire Safety, Fire Fighting Procedures and Building Regulation**, include:

16 **1) 999 Call Handling:**

17 This section consists of 12 recommendations based on my analysis, and that of my team, of
18 most of the 999 calls concerning the Grenfell Tower fire. The suggested recommendations for
19 improvements to call handling procedures and protocols include:

- 20 • Two changes related to FSG advice for 999 callers in ‘high-risk’ buildings, to ‘get out
21 stay out’ (1a).
- 22 • Three measures to improve the questions asked by call handlers (1b).
- 23 • Two measures to improve the control centre environment (1c).
- 24 • Five measures to improve miscellaneous issues e.g. advice regarding popular belief in
25 helicopter rescue (1d).

26
27 **2) Fire Safety:**

28 This section consists of 15 recommendations, which are based on my analysis of witness
29 statements relating to survivor observations of the developing fire within Grenfell Tower, the
30 descriptions they provided of the condition of their flats prior to and during the fire, and my
31 understanding of current provisions for fire safety in residential high-rise buildings. The
32 suggested recommendations to improve Fire Safety include:

- 33 • Four measures to improve maintenance of compartmentation (2a).
- 34 • Three measures related to alerting residents of the need to evacuate (2b).
- 35 • One measure to reduce the likelihood of fires starting (2c).
- 36 • Two measures to improve wayfinding within stairwells (2d).
- 37 • Two measures to improve the evacuation of residents (2e and 2f).
- 38 • Two measures to improve detecting and reporting problems with the life safety
39 measures in the building (2g and 2h).
- 40 • One measure to improve smoke extraction systems (2i).

41
42 It is noted that some of the recommendations may require regulatory change.

43
44 **3) Firefighting and Rescue:**

45 This section consists of 12 recommendations, which are based on my analysis of witness
46 statements relating to their observations of the developing fire, the descriptions from
47 firefighter witness statements, and oral evidence provided by senior fire officers. The
48 suggested improvements in Fire Fighting and Rescue include:

- 49 • Three measures to reduce the spread of fire and smoke within the building (3a).
- 50 • Three measures to improve rescue efforts (3b).
- 51 • Four measures to ensure safe and timely full building evacuation (3c).
- 52 • One measure to improve information flow from the control centre to the bridgehead
53 (3d).
- 54 • One measure to deal with high volume of 999 calls (3e).

55
56 **4) Regulatory Changes:**

57 This section consists of three recommendations, which are based on my understanding of
58 existing building regulations. The suggested regulatory changes include:

- 59 • Two recommendations restricting the use of combustible materials in the exterior
60 construction of all buildings (4a).

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- 61 • One recommendation on the introduction of sprinkler systems in all high-rise
62 residential buildings (4b).
63

64 **1 INTRODUCTION:**

65 On 15 January 2019, I was instructed by the Grenfell Inquiry to suggest a set of interim
66 recommendations for consideration by the Chairman. They concern **Fire Safety, Fire**
67 **Fighting Procedures and Building Regulation**, and are based on my current analysis of the
68 evidence relating to the Grenfell Tower fire. It is understood that interim recommendations
69 suggested by the Inquiry's experts, if accepted by the Chairman, may be made by the
70 Chairman now or following completion of his Phase 1 report.
71

72 To be accepted for consideration, suggested interim recommendations should fall into one or
73 other of the following two categories:

74 **1.** Recommendations that are so urgent that they should be made now and prior to the
75 completion of his Phase 1 report. To fall into this category the recommendation must
76 be one which is:

- 77 a) obvious in the light of the evidence which has been heard at Phase 1; and
78 b) so urgent on grounds of public safety that it should not be deferred until
79 either the publication of his Phase 1 report or left to be addressed as a final
80 recommendation at the end of Phase 2.

81 **2.** Recommendations which are based on the Chairman's findings and analysis in his
82 Phase 1 report that should not be left to be addressed as final recommendations at the
83 end of Phase 2.
84

85 In Section 2 I have set out a total of 42 interim recommendations that I believe comply with
86 the first of the two selection criteria. However, I am aware that the Chairman may decide
87 that it would be premature to make recommendations where he will be hearing further
88 evidence on those matters and considering the issues in greater detail at Phase 2. In so far as
89 this is the case, I put them forward as points to consider at Phase 2. I have arranged the
90 recommendations in a logical sequence, rather than as a priority list. Throughout, I define
91 and refer to 'high-risk' buildings as those clad, or partially clad, in combustible materials, in
92 terms of the external cladding, the external insulation materials, or both.
93

94 **1.1 About the Author:**

95 I am Professor Edwin (Ed) Galea, founding director of the Fire Safety Engineering Group
96 (FSEG) at the University of Greenwich. I am the CAA Professor of Mathematical Modelling
97 (a position I have held since 1992), a Chartered Fire Engineer, a Chartered Mathematician, an
98 award-winning engineer, and a recognised expert in the field of computational fire
99 engineering. I am a Fellow of the Institution of Fire Engineers, a Fellow of the Institute of
100 Mathematics and its Applications, and the Vice chair of the International Association of Fire
101 Safety Science. I have undertaken research and consultancy in computational fire
102 engineering for over 30 years. As director of FSEG, I manage the research of 21 full-time
103 psychologists, fire engineers, CFD specialists, computer scientists and mathematicians
104 involved in fire science/engineering research and the development and support of the CFD
105 fire simulation software, SMARTFIRE, and the EXODUS suite of evacuation simulation
106 software.

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107 I have collaborated on research projects with agencies and departments of government –
 108 British (e.g. Home Office, Department for Transport, CPNI, DSTL, SAPER, and SAGE), US
 109 and Australian – international companies (e.g. Boeing, Airbus, Multiplex, HSBC, BMT, and
 110 Clevertronics) and international regulatory bodies (e.g. International Maritime Organization
 111 (IMO), and International Organization for Standardization (ISO)).

112 My personal research interests include human behaviour in emergency evacuations, crowd
 113 dynamics, evacuation and crowd dynamics simulation, fire dynamics and CFD fire
 114 simulation. My recent projects include an EU Horizon 2020 project to development a VR/MR
 115 training environment for first responders involved in emergency situations in crowded places,
 116 an EU Horizon 2020 Marie Curie Rise project on wildfires, an IOSH-funded project
 117 concerned with evacuation of high-rise construction sites, an EU Horizon 2020 project
 118 concerned with urban-scale evacuation, a UK government-funded project concerning
 119 marauding armed terrorists, and a project concerned with understanding human behaviour
 120 during dwelling fires, funded by Innovate UK and the EPSRC.

121 As director of FSEG, I have been involved in a number of third-party technical reviews,
 122 undertaken by FSEG staff, of fire safety strategies submitted by consulting engineers to local
 123 authorities for approval, including the Royal Borough of Kensington and Chelsea Building
 124 Control (RBKCBC). The most recent review for RBKCBC was completed by FSEG on
 125 20/07/16.

126 I have served on several major Inquires and legal cases as an expert in fire and evacuation,
 127 including: the Paddington Rail Crash, the Swiss Air MD11 crash, and the Admiral Duncan
 128 Pub bombing. I am a Visiting Professor at Ghent University, Belgium, and the
 129 Western Norway University of Applied Sciences (HVL). I am an associate editor of the
 130 *Royal Aeronautical Journal* and *Safety Science*. I have received numerous awards for my
 131 research work, including 2001 British Computer Society Gold Medal, 2002 Queen's
 132 Anniversary prize, 2006 and 2018 Royal Aeronautical Society Gold Award, 2008 Society of
 133 Fire Protection Engineers Jack Bono Engineering Communication Award, 2013 Royal
 134 Institution of Naval Architects Medal of Distinction, and the 2014 The Guardian University
 135 Award for Research Impact.

136 1.2 Assisted By:

137 In assessing the evidence from 999 calls, survivor witness statements, firefighter witness
 138 statements and video evidence, as part of my Phase 2 work, I am being assisted by my FSEG
 139 colleagues, Dr Lynn Hulse (Research Fellow, 999 calls and survivor witness statements), Mr
 140 Gary Sharp (Research Assistant, firefighter witness statements), Dr John Ewer (Reader, video
 141 evidence and building regulations) and Dr Zhaozhi Wang (Research Fellow, video evidence).
 142 My discussions of the evidence with these colleagues has assisted me in framing these
 143 recommendations.

144

145 1.3 Statements:

146 I confirm that I have no conflict of interest of any kind, other than which I have already set
 147 out in this report. I do not consider that any interest which I have disclosed affects my
 148 suitability to give expert evidence to the Inquiry on any issue on which I have given evidence
 149 and I will advise the Inquiry if, between the date of the report and any Inquiry hearings there
 150 is any change in circumstances which affects this statement.

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151

152 I confirm that I understand my duty to assist the Inquiry on matters within my expertise, and
153 that I have complied with that duty. I also confirm that I am aware of the requirements of
154 Part 35 and the supporting Practice Direction and the Guidance for the Instruction of Experts
155 in Civil Claims 2014.

156

157 I reserve the right to alter my opinions and conclusions in light of any further evidence or
158 relevant information of which I am currently unaware. I will immediately inform the Inquiry
159 should such a situation arise.

160

161 The opinions I have expressed represent my true and professional opinion on the matters to
162 which they refer. I have had regard to the evidence that is material to my discipline (including
163 the oral testimony) and I can confirm that I have discharged my overriding duty to the
164 Inquiry.

165

166

Signature:**Date: 02/04/19**

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167 **2 RECOMMENDATIONS:**

168 This section contains my recommendations based on the evidence provided in Phase 1 and
 169 my expert opinion. In most cases, a brief justification or explanation for the recommendation
 170 is provided; in the remaining cases, the recommendation is self-explanatory. I use the term
 171 ‘high-risk’ buildings to describe those that are clad, or partially clad, in combustible
 172 materials, in terms of the external cladding, the external insulation materials, or both. Each
 173 recommendation is bold and numbered, with the number enclosed in parenthesis of the type,
 174 (3.2). There are four broad groups of recommendations covering: (1) 999 Call Handling, (2)
 175 Fire Safety, (3) Firefighting and Rescue and (4) Building Regulations. Within each of these
 176 broad groups, recommendations are clustered in themes. For example, within group (2) Fire
 177 Safety, there are 9 themes, with the first theme being, 2a) Maintaining Compartmentation.
 178

179 **2.1 (1) 999 Call Handling:**

180 The following 11 recommendations are based on my analysis, and that of my team, of the 999
 181 calls concerning the Grenfell Tower fire.

182 **1a) Call Handling advice to Callers in at risk buildings.**

183 **(1.1) An up-to-date register of ‘high-risk’ buildings should be kept by the control**
 184 **centre (and Fire and Rescue Service (FRS)). Where possible, high-risk buildings**
 185 **should be flagged automatically to call handlers. Where this is not possible, they**
 186 **should have access to the register.**

187
 188 **(1.2) 999 call guidance for callers in ‘high-risk’ buildings should be to evacuate,**
 189 **if safe to do so. Callers should also be asked to attempt to alert their neighbours,**
 190 **if safe to do so.**

191
 192 **1b) Call Handling procedures, including the nature of questions asked by Call Handlers to**
 193 **characterise the incident.**

194 **(1.3) If the FRS does not use the Enhanced Information Service for Emergency**
 195 **Calls (EISEC), BT operators should make it clear to the caller that they should**
 196 **wait until prompted to speak by the emergency service.**

197 **For example:**

198 **“Now calling fire and rescue. Please wait while I give them your number, then**
 199 **speak when they prompt you to.”**

200 **NOTE:** Callers are not necessarily aware that when they dial 999, they will initially be put
 201 through to a BT operator, who may need to read out some call details to the FRS Call
 202 Handler. This may cause confusion, potentially resulting in the Caller interrupting the
 203 discussion between the operator and Call Handler. If this is already part of standard
 204 operating practice, then training of BT Operators/Call Handlers should be improved, perhaps
 205 through the introduction of recurrent training.
 206

207 **(1.4) The FRS call handler should state their region and, when answering on**
 208 **behalf of another region, make this clear.**

209 **For Example:**

210 **“London Fire Brigade. Hello caller.”**

211 **“Surrey Fire and Rescue on behalf of... Hello caller.”**

212 **NOTE:** The Caller is unlikely to be aware that the FRS is not necessarily the one from their
 213 local region, and may not have local knowledge. It may make communication more efficient
 214 if the Caller knows from the outset that the FRS they are speaking to is from a different

215 region. If this is already part of standard operating practice, then training of Call Handlers
216 should be improved, perhaps through the introduction of recurrent training.

217

218 **(1.5) Once the incident is identified as a fire, call handlers must establish the**
219 **address, the type of dwelling, and the location(s) of the fire, the caller and the**
220 **people with the caller within the dwelling. They may need to have a list of**
221 **prompts to ensure that all required information is collected.**

222 **EXAMPLES/NOTES:**

223 • **Street address – request full address with flat AND building number (if**
224 **different, see below), building name (if there is one), street name and**
225 **postcode.**

226 • **Building vs. flat number – as the building could be a high-rise, the**
227 **number provided by the caller in the address may be a flat number, not**
228 **the building number.**

229 • **Floor AND flat numbers – not always volunteered or asked for, are**
230 **essential to obtain, especially for buildings where the numbering system is**
231 **not wholly sequential or regular. It is essential to be clear that this is**
232 **their CURRENT location, and whether they have moved from their own**
233 **home.**

234 • **Current location – This is not simply the room e.g. living room or**
235 **bedroom, but the flat location (floor and number), as the caller may have**
236 **moved to another flat prior, to or during, the incident. For example:**

237 ○ **“What is the address of the flat you are in at the moment?”**

238 ○ **“Are you currently in your own home?”**

239 ○ **If the caller has moved, it may be useful to establish both locations**
240 **i.e. current location and then home location.**

241 • **People present – establish the number of people located with the caller,**
242 **including number of adults, number and age of children and number of**
243 **people with special needs:**

244 ○ **“Including yourself, how many adults and how many children are**
245 **in the flat at the moment?”**

246 ○ **“How old are the children?”**

247 ○ **“Does anyone have any special needs regarding their health or**
248 **mobility?”**

249 • **Repeat back the details recorded and ask for confirmation**

250 **NOTE:** If this is already part of standard operating practice, then training of call handlers
251 should be improved, perhaps through the introduction of recurrent training.

252

253 **1c) Nature of the Control Centre environment, equipment available, information**
254 **available to Call Handlers, and how this is presented.**

255 **(1.6) Call handlers should be aware of the number, location and status of**
256 **multiple callers to the control centre about a particular incident.**

257 **NOTE:** The rapid escalation of the Grenfell incident – the number of separate flat fires
258 involved – was not recognised by Call Handlers for a considerable period. Focusing on the
259 building as a whole, instead of the flats therein, contributed to an incoherent narrative and
260 response.

261

262 **(1.7) Call handlers should be provided with headsets that reduce background**
 263 **noise in the control centre to make it easier to hear callers.**

264 **NOTE:** In some of the Grenfell Incident 999 calls, the Call Handlers appear to have had
 265 some difficulty understanding what was said by some Callers. This has a number of serious
 266 implications. In some instances, this could be due to poor connections. However, it is also
 267 possible that the difficulty in understanding these calls was due to background noise within
 268 the Control Centre, as well as at the Caller's end. Headsets provided to Call Handlers should
 269 have a noise-cancelling capability to cancel or reduce background noise in the Control
 270 Centre.

271

272

273 **1d) Miscellaneous Call Handling procedures.**

274 **(1.8) When a call handler finds it necessary to consult with a colleague, they**
 275 **should always inform the caller that they are about to do so.**

276 **NOTE:** It is possible that cross-conversations, between Call Handlers and colleagues may be
 277 confusing to the Caller. It is suggested that that the Call Handler always informs the Caller,
 278 when this is necessary.

279

280 **(1.9) When a call handler thinks that the caller is speaking to someone else in the**
 281 **caller's location, they should clarify this with the caller.**

282

283 **NOTE:** Cross-conversations, between the Caller and others may also be confusing to the Call
 284 Handler. When the Call Handler does not understand the nature of a response from the
 285 Caller, or suspects that the Caller may be talking to someone else, the Call Handler should
 286 clarify to whom the remarks are directed.

287

288 **(1.10) In order to calm callers, it may be necessary to explain to them the roles of**
 289 **firefighters who they can see, but may not appear to be actively involved in**
 290 **firefighting or rescue activities.**

291 **NOTE:** Callers may become frustrated if they can see firefighters from their location who
 292 appear not to be undertaking firefighting or rescue operations to save them. It is important
 293 that the Caller is reassured that the fire service is doing everything that they can to assist the
 294 Caller, so it may be necessary to explain that firefighters may be performing critical support
 295 roles.

296

297 **(1.11) Call handlers must be prepared to explain to callers who suggest that they**
 298 **can be rescued by helicopter, that this is not possible.**

299 **NOTE:** Callers may suggest that they could be rescued from the roof or windows by
 300 helicopters, especially if they hear or see them in the vicinity of the incident. This was also
 301 an issue in Lakanal House, where at least one survivor (Rasheed Nuhu [1,2]) thought that
 302 helicopter rescue was possible from a balcony. This belief, unless challenged, could
 303 encourage occupants to attempt to go to the roof of the building, or disincentivise self-
 304 evacuation attempts. It is suggested that the commonly held belief that helicopters can be
 305 used to rescue people from high-rise building fires and/or fight fires is perhaps due to their
 306 depiction in popular culture, such as Hollywood movies, and also the recent success and
 307 highly publicised actions of helicopters in fighting wildfires. It may be necessary to educate
 308 the public that this is not a plausible means of rescue or firefighting in urban high-rise
 309 building fires, through a public information campaign.

310

311 **(1.12) If there is a substantial change of circumstances during a fire, such that**
 312 **the advice from the incident commander changes from ‘stay put’ to ‘get out if**
 313 **safe to do so’, call handlers should call back previous 999 callers and notify them**
 314 **of the revised advice as a matter of priority.**

315 **NOTE:** Call handlers dealt with a large number of calls prior to the incident commander
 316 changing their advice from ‘stay put’ to ‘get out if safe to do so’. Rather than waiting for
 317 callers to call back for further advice – as was the case at Grenfell – Caller Handlers should
 318 proactively call back each caller, reassess their situation and notify them of the change in the
 319 FRS advice.

320

321 2.2 **(2) Fire Safety:**

322 The following 15 recommendations are based on my analysis of witness statements relating
 323 to survivor observations of the developing fire within Grenfell Tower, the descriptions they
 324 provided of the condition of their flats prior to and during the fire, and my understanding of
 325 current provision for fire safety in residential high-rise buildings.

326 **2a) Maintaining compartmentation.**

327 **NOTE:** The ‘stay put’ principle is followed devoutly by the fire brigade, building operators
 328 and local government throughout the UK. It is based on the compartmentation principle –
 329 containment of the fire within the compartment of fire origin – and is a sound philosophy **IF**
 330 **(and only if)** compartmentation can be guaranteed. An essential component of the
 331 ‘compartmentation’ concept is that flat doors leading to the communal areas, and doors
 332 leading to the stairs (means of escape) are rated fire doors with correctly functioning
 333 automatic door closers and smoke seals. It is, therefore, essential that fire doors must meet the
 334 required industry standard when installed and that they are correctly maintained throughout
 335 their lifetime, with regular checks on their suitability.

336

337 **(2.1) Composite fire doors of the specific type used within Grenfell (Masterdor**
 338 **Suredor made by Manse Masterdor) installed in residential buildings should be**
 339 **replaced immediately with a fire door that has been shown to meet the FD30S**
 340 **requirements.**

341 **NOTE:** The Inquiry has been informed of findings that many of the composite fire doors
 342 present in Grenfell (Masterdor Suredor made by Manse Masterdor) fail to meet the industry
 343 standard FD30S fire test – with one sample glazed door substantially failing, after surviving
 344 for only 15 minutes, rather than the required 30 minutes (see Dr Lane’s supplemental report
 345 at BLAS0000019_0019 at 19.5.16 and MET00019996). It has been further suggested that the
 346 Masterdor Suredor made by Manse Masterdor did not even undergo the required ‘smoke’
 347 component of the test when tested originally, and so cannot be considered to provide
 348 protection from smoke leakage (BLAS0000019_0019 at 19.5.15).

349

350 **(2.2) Composite fire doors installed within high-rise residential buildings should**
 351 **be checked to ensure that they have met the FD30S requirements (including that**
 352 **both faces of the door have been demonstrated to meet the appropriate standard**
 353 **(BS 476-22 or EN1634-1)). If appropriate documentation is not available, the**
 354 **doors should be tested immediately. Should the doors fail to meet the standard,**
 355 **they should be replaced immediately, if they are used within a high-risk**
 356 **residential building. Composite fire doors in other high-rise residential buildings**
 357 **failing to meet the standard should be replaced, subject to a risk assessment**
 358 **undertaken by the local authority.**

359

360 **(2.3) It is essential that regular checks by the appropriate authorities are**
 361 **undertaken to ensure that external flat doors leading to the communal areas, and**
 362 **doors leading to the common stair core (means of escape) of all residential high-**
 363 **rise buildings are appropriate functioning fire doors. This includes the integrity**
 364 **of the smoke seals around the doors and the presence of appropriate functioning**
 365 **automatic door closers. Where doors are found to be inadequate, deficiencies**
 366 **must be rectified, or the doors replaced, urgently.**

367 **NOTE:** It is clear from many of the Grenfell witness statements that one source of smoke
 368 entering and compromising the communal areas was flat doors left open due to a lack of a
 369 door closer, a malfunctioning door closer or a disconnected door closer. Another issue
 370 highlighted by a number of witness statements was smoke from the communal area entering
 371 their flats from around the door jamb area, suggesting a possible failure or inadequacy of
 372 door smoke seals on the external flat doors leading to the communal areas. Regular checks
 373 are required to ensure that the smoke seals are not damaged or compromised. Ideally, such
 374 checks should be unannounced, so that residents do not have the opportunity to reconnect
 375 door closers in advance of a scheduled visit. It may be necessary to provide checking
 376 authorities with the legal authority to gain entrance to a private flat to make such a check. It
 377 is suggested that the checks should be undertaken at least twice per year. While this is an
 378 essential recommendation for high-risk buildings, this measure should ideally be applied to
 379 all high-rise residential buildings.

380
 381 **(2.4) It is essential that building residents are made aware of the critical importance**
 382 **to their safety and that of others, of maintaining the integrity of fire doors and**
 383 **automatic door closers on their external flat doors, and the doors leading to the**
 384 **common stair core. They also need to be informed how they can report and request**
 385 **corrective measures, not only for their flat/communal area, but also for other**
 386 **flats/communal areas within the same premises. To ensure awareness, it is**
 387 **recommended that the following measures are taken:**

- 388 1. **Information leaflets (in English, plus other languages, where appropriate)**
 389 **distributed to each residence in high-rise buildings.**
- 390 2. **Annual safety briefing to residents, with safety briefing for all new residents**
 391 **on moving in.**
- 392 3. **Regular agenda item for residents committee meetings.**
- 393 4. **Posters within buildings (in English, plus other languages, where**
 394 **appropriate).**
- 395 5. **National safety advertising campaign similar to the successful ‘smoke**
 396 **detector’ and ‘smoke kills’ campaigns.**

397 **NOTE:** It is essential that residents are encouraged to take ownership of this issue, based on
 398 the pivotal role they play in their own safety and the safety of their neighbours. They need to
 399 understand the role and importance of functioning door closers in fire safety, so that they do
 400 not disengage them. While this is an essential recommendation for high-risk buildings, this
 401 measure should be applied to all high-rise residential buildings.

402 **2b) Ability to alert residents of the need to evacuate.**

403 **NOTE:** The evacuation process has two key phases: the evacuation response phase, and the
 404 evacuation movement phase. In the evacuation response phase, occupants are alerted to the
 405 need to evacuate through a traditional bell alarm, for example, or, more effectively, by a
 406 modern voice alarm system. This phase is of fundamental importance because if occupants
 407 are not aware of the danger, they cannot take appropriate action, and will not start to
 408

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409 evacuate. Early, clear and unequivocal warning of a life-threatening fire is of critical
 410 importance in residential dwellings and hotels, as occupants, such as those in the Grenfell
 411 Tower fire, may be asleep during the incident, or may require more time to evacuate, due to
 412 age or disability. Many fatalities in fires are the result of occupants delaying their initial
 413 response to the incident and their evacuation.

414

415 While each of the flats within Grenfell Tower had localised smoke detectors and fire alarms,
 416 there were no communal alarms. So, while a resident could be alerted about a fire in their
 417 own flat, they had no idea if there was a serious fire within the building that could potentially
 418 threaten their safety and require them to evacuate. If there is an urgent need to evacuate the
 419 building – because the first line of defence, compartmentation, has failed – currently door
 420 knocks (by the ‘waking watch’, residents or firefighters), or occupant calls to 999 are the only
 421 way to alert occupants of the need to evacuate, in the absence of a building-wide alarm
 422 system. Clearly this will waste precious minutes that would be better spent actually
 423 evacuating.

424

425 As evidenced by Grenfell Tower and Lakanal House, there is currently insufficient resilience
 426 in the fire safety strategy for high-rise residential buildings, as we rely solely on
 427 compartmentation and ‘stay put’. Should a full-building evacuation be necessary (e.g. due to
 428 failure of compartmentation), there are no adequate means to notify occupants of the need to
 429 start the evacuation.

430

431 **(2.5) A building-wide alarm system should be installed in residential high-rise**
 432 **buildings, which can be selectively activated (manually or by automatic**
 433 **detection), should a building-wide evacuation be necessary. The proposed system**
 434 **should be installed immediately in all high-risk high-rise residential buildings;**
 435 **however, it is suggested that in time, the recommendation should apply to all**
 436 **high-rise residential buildings. The alarm system should be tested on a regular**
 437 **basis.**

438 **NOTE:** The activation of the alarm system needs to be considered carefully. Ideally, it
 439 should happen automatically (via an automated detection system); however, frequent,
 440 unnecessary automatic alarms arising from real but small, manageable fires (not impacting
 441 the safety of those outside the compartment of fire origin), false alarms (resulting from non-
 442 fire events) and malicious false alarms, must be avoided. This is because needless
 443 evacuations would result in a significant nuisance to the residents, may be hazardous to the
 444 very young, elderly and People with Reduced Mobility (PRM), and would eventually render
 445 the alarm system ineffective, as it became increasingly ignored by the residents. Manual
 446 alarm systems that can be activated by any resident, while quick, may also result in a high
 447 frequency of unnecessary and malicious false alarms.

448

449 The means of alarming the entire building must therefore be considered carefully. To reduce
 450 false alarms, the automatic detection system could be based on heat (rather than smoke)
 451 detection, with some form of manual activation of the building-wide alarm system. The
 452 activation of a single detector would initially alert the occupants of the flat where the fire was
 453 detected. This would allow them to investigate and (if not a false alarm) attempt to suppress
 454 the fire, if it is sufficiently small. If the fire cannot be tackled safely, they would evacuate
 455 and call 999. At this point, there are several options to alert the entire building, with each
 456 successive option involving more of a delay:

- 457 • The building-wide alarm system could have a manual operation capability, allowing
458 the flat occupant who has evacuated to activate the alarm. A disadvantage of this
459 option is that it is liable to frequent genuine and malicious false alarms.
- 460 • If a responsible person (waking watch) were available, the system could alert them,
461 along with the resident, on the first alarm. The responsible person could then
462 investigate and decide whether or not to call 999. The responsible person would also
463 have the ability to manually alert the entire building. The disadvantage of this option
464 is that it is reliant on the presence of a responsible person.
- 465 • On arrival, the FRS could manually activate the alarm system, alerting the building.
466 The disadvantage of this option is that it is reliant on the timely arrival of the FRS;
467 however, it is noted that in Grenfell, the fire brigade were on the scene at 00:59 and so
468 could have manually instigated a building-wide alarm as early as 5 minutes after the
469 first 999 call (at 00:54).
- 470 • The internal automatic fire detection system could rely on a ‘double knock’, in which
471 at least two detectors in two flats must be activated before the entire building is
472 alerted. The disadvantage of this option – demonstrated by Grenfell – is that an
473 external fire could spread for some time before the second knock occurs. The fire in
474 Flat 16, floor 4 was reported at 00:54 and it is not until 01:24 that a 999 call from Flat
475 96 on the 12th floor reports another internal kitchen fire some 30 minutes after the first
476 call and some 10 minutes after the spread of the internal fire to the external cladding.
477 Ideally the building would have been alerted, and the evacuation started, well before
478 the second flat fire had activated the building-wide alarm.

479
480 **(2.6) Residents in ‘high-risk’ high-rise residential buildings should be offered**
481 **training in first aid firefighting using hand-held fire extinguishers, fire-blankets,**
482 **etc., and appropriate fire suppression equipment should be provided to each flat.**

483 **NOTE:** Having detected a small fire in a flat, a resident needs to be able to suppress it. The
484 initial fire in Flat 16 of Grenfell Tower was detected quite early, while the fire was
485 reasonably small and potentially manageable. Had the person who was alerted been trained
486 to extinguish a small fire, and in possession of the appropriate equipment, he may have been
487 able to do so. Furthermore, given the number of high-rise residential buildings within the UK
488 with combustible cladding, and the time that this situation has existed, it is likely that there
489 have been hundreds of fires within these types of premises, many of which were controlled
490 by residents before escalating to life-threatening situations requiring external intervention.
491 Appropriate training of residents and the provision of appropriate equipment is likely to
492 address the vast majority of typical fires within these buildings. The training must include
493 identifying the type of fires that can and cannot be tackled, as well as how to tackle the
494 former.

495
496 **(2.7) An annual evacuation drill should be conducted in all ‘high-risk’ residential**
497 **high-rise buildings in order to test the detection, alert and evacuation process.**

498 **NOTE:** While resident participation in the drill would not be compulsory for residents, the
499 alerting system must be demonstrated, which may require the involvement of the local fire
500 brigade. It is suggested that a drill be conducted on at least an annual basis.

501
502 **2c) Electrical and Gas Appliance Inspections**

503 **(2.8) There should be an annual inspection of all electrical and gas appliances in**
504 **‘high-risk’ high-rise residential buildings.**

506 **2d) Safety-related markings within evacuation stairs.**

507 **(2.9) Floor numbering in all residential high-rise buildings to be marked clearly**
 508 **(e.g. 0.5 m lettering in photo-luminescent paint) on each landing at two heights**
 509 **within the evacuation stairs. In addition, tactile numbering should be located on**
 510 **the internal surface of each door leading out of the stairwell.**

511 **NOTE:** Firefighters and evacuating residents had difficulty identifying precisely where they
 512 were during the evacuation of Grenfell Tower. Floor numbering, if it exists, may be obscured
 513 by smoke, or poor lighting, or may simply be too small to see. This can have serious
 514 consequences for communicating essential information, such as the location of people
 515 requiring rescue and fire-related events, to firefighters, particularly if they are then dispatched
 516 to the wrong floor. As part of this recommendation it is suggested that:

- 517 • The floor numbering should be located in a standard location, so that firefighters and
 518 residents know where to expect it e.g. the main landing on each floor. In addition,
 519 tactile numbering should be located on the internal surface of each door leading out of
 520 the stairwell to provide an additional means of identifying the floor, should the
 521 numbering not be visible, and to aid the visually impaired.
- 522 • The floor numbering should be marked in large lettering, approximately 0.5 m in
 523 height.
- 524 • The floor numbering should be located at two heights: head height, clearly visible in
 525 good lighting and smoke free conditions, and near the floor, so that there is a chance
 526 that the numbering can be seen if the stair begins to fill with smoke.
- 527 • The floor numbering should be marked in photo-luminescent paint so that it can be
 528 seen easily in low lighting conditions.

529

530 **(2.10) The nosing of the stairs and the edges of the stairs should be marked with**
 531 **photo-luminescent paint in all residential high-rise buildings.**

532 **NOTE:** Many residents reported evacuating down the stairs within the Grenfell Tower in
 533 darkness, due to the presence of smoke, the failure of the emergency lighting, or both. These
 534 conditions slow the progress of evacuation, which identifying the nosing and edge of each
 535 step will help to mitigate. It is noted that this measure was introduced in the World Trade
 536 Center building following the experience of occupants during the first terrorist attack on the
 537 buildings. The introduction of the photo-luminescent paint on the stairs made a significant
 538 difference during the evacuation following the second terrorist attack.

539

540 **2e) Personal Emergency Evacuation Plan**

541 **(2.11) A Personal Emergency Evacuation Plan (PEEP) should be prepared for all**
 542 **residents of high-rise residential buildings who cannot self-evacuate.**

543 **NOTE:** Witness and firefighter statements from the Grenfell Tower fire indicate that a
 544 number of Grenfell residents were unable to self-evacuate, due to a permanent condition that
 545 reduced their mobility (e.g. a disability or an age-related condition), or a temporary condition
 546 that reduced their mobility (e.g. injury, illness or pregnancy). In some of these cases, the
 547 person with reduced mobility (PRM) was able to evacuate with significant assistance from
 548 residents or firefighters, who lacked training, equipment and/or procedures that would have
 549 reduced the jeopardy to their safety and that of the PRM.

550

551 In office buildings, this issue is addressed through the PEEP, a specifically designed
 552 evacuation plan tailored to the specific needs of the PRM. Should the PEEP require specific
 553 equipment (e.g. smokehoods (see 2.12), evacuation chairs (see 3.6), etc.), training or
 554 procedures, these are the responsibility of the building management. The PEEP is developed

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555 and agreed with the PRM – it is not imposed – to provide a systematic way to meet their
556 requirements for safe and timely evacuation.

557

558 **2f) Smokehoods for Residents of High-Risk buildings**

559 **(2.12) In ‘high-risk’ high-rise residential buildings, a risk assessment should be**
560 **undertaken to determine if some or all residents should be provided with**
561 **personal smokehoods.**

562 **NOTE:** In all fires, the presence of toxic smoke is the primary reason why occupants are
563 unable to evacuate safely. Witness and firefighter statements from the Grenfell Tower fire
564 indicate that a number of people had difficulty in self or assisted evacuation, due to the
565 presence of smoke in the communal areas, on the stairs, or both. To address this danger, the
566 provision of smokehoods for residents of high-risk residential buildings should be considered.
567 Within the UK, smokehoods have been readily available (for purchase by the public) for over
568 30 years, and are even provided in hotel rooms in some hotels around the world (e.g. Japan,
569 Korea and China). They are small, compact and light, and can pack down to a very small
570 package, making them easy to store and carry. The decision to provide occupants with
571 smokehoods should be based on a risk assessment, taking into consideration other mitigation
572 measures, such as the type of building-wide alarm system, the inspection regimes for fire
573 doors, automatic door closers, electrical and gas appliances, firefighter rescue equipment, etc.
574 The risk assessment should also consider maximum travel distances from the flat door to the
575 escape stair door.

576

577 **2g) Fire Safety Fault Reporting System for Residents**

578 **(2.13) In high-rise residential buildings, procedures should be put in place for**
579 **residents to easily report faults and problems associated with (a) flat fire doors,**
580 **(b) fire doors to the emergency stairs, (c) lifts that are designated as firefighting**
581 **lifts, and lifts that may be used as part of the building-wide alerting strategy.**
582 **Once an issue has been reported, the local authority must undertake an**
583 **inspection and, if required, take remedial action within a specified set period of**
584 **time. Failure to complete required remedial works within the required time**
585 **should be reported to the local Fire and Rescue Service (FRS).**

586

587 **2h) Regular Inspection of Lifts associated with Fire Safety**

588 **(2.14) In high-rise residential buildings procedures should be put in place to**
589 **allow the regular inspection of lifts that are designated as firefighting lifts,**
590 **evacuation lifts and lifts that may be used as part of the building wide alerting**
591 **strategy. Once an issue has been identified, the local authority must undertake**
592 **remedial action within a specified period of time. Failure to complete remedial**
593 **works within the required time should be reported to the local Fire and Rescue**
594 **Service (FRS).**

595

596 **2i) Review and Regular Inspection of Smoke Extraction Systems**

597 **(2.15) There should be a review of the operational capabilities of smoke**
598 **extraction systems in high-rise residential buildings, to ensure that they are able**
599 **to function appropriately when dealing with fires on multiple floors.**
600 **Furthermore, consideration should be given to the installation of a manual**
601 **override, allowing the fire service, in the event of fires on multiple floors, to**
602 **activate smoke clearance on any selected floor. In addition, while regular testing**
603 **of the smoke extraction system is a current requirement, this should be extended**

604 **to include an annual cold smoke test of the system to ensure that fire dampers**
 605 **work as intended.**

606 **NOTE:** Smoke extraction systems used in residential high-rise buildings are currently
 607 designed to deal with a fire on one floor only.

608

609 **2.3 (3) Firefighting and Rescue:**

610 The following 13 recommendations are based on my analysis of witness statements relating
 611 to their observations of the developing fire, and the descriptions from firefighter witness
 612 statements and oral evidence provided by senior fire officers.

613 **3a) Reducing fire/smoke spread during firefighting operations.**

614 **NOTE:** Should evacuation prove necessary in residential high-rise buildings the single
 615 common stairwell is the only means by which the occupants can evacuate. It is thus essential
 616 to keep it clear of fire effluent. During firefighting operations, firefighters lay hose, usually
 617 from one floor below the floor of fire origin, bringing the hose up the stairs and onto the fire
 618 floor, and necessitating the opening of the fire door into the stair core. As the hose blocks the
 619 door – effectively wedging it open – any smoke present in (or that subsequently leaks into)
 620 the communal area is then free to spread into the stair core. This was reported to be an issue
 621 in Grenfell, where a number of witness statements and firefighter accounts suggest that at
 622 least on floors 4 and 5, smoke from the communal area spread into and smoke logged the
 623 emergency escape stair in the vicinity of these floors, at some time(s) during the incident.
 624 Furthermore, if firefighting activities are abandoned without successfully dealing with the
 625 fire, the hose may be left in the doorway, allowing smoke to continue to spread into the stair
 626 core. If the presence of smoke on the stairs results in a significant reduction in visibility,
 627 hose may also become a serious trip hazard. In addition, when attacking the fire within the
 628 flat of fire origin, it is again necessary to open the fire door from the communal area leading
 629 into the flat. This fire door is also necessarily left open – effectively wedged open by fire
 630 hose – allowing smoke to spread from the flat of fire origin into the communal area (and from
 631 there into the emergency stair).

632

633 The challenge, therefore, is to give fire hose access between compartments, whilst
 634 minimising the impact on the integrity of fire barriers, such as fire doors. As smoke is a hot,
 635 buoyant, gaseous particulate-laden flow, it tends to rise, filling a fire compartment from the
 636 top down. An open door within the compartment will allow smoke to spill into a
 637 neighbouring compartment, as the hot buoyant gases descend to the bottom of the door soffit
 638 and intercept the top of the open doorway. Closing the door will prevent the smoke
 639 spreading to the neighbouring compartment, but a door wedged open by fire hose will allow
 640 the smoke to spread.

641

642 **(3.1) To avoid firefighters wedging-open fire doors to the stair core through their**
 643 **use of hoses, modifications should be implemented to the stair fire door (e.g.**
 644 **introduction of a hinged door flap in lower part of door) or a common wall**
 645 **between the communal area and the landing (e.g. introduction of fire hose**
 646 **couplings). These measures would maintain an effective barrier to the ingress of**
 647 **smoke from the common lobby into the stair core during firefighting operations.**

648 **NOTE:** If the fire door could be modified to enable the top part of the door to remain closed,
 649 while the bottom part was open, this would delay the spread of the smoke into the
 650 neighbouring compartment, while allowing the hose to pass through. Clearly, the smaller the
 651 vertical extent of the open bottom part, the longer the neighbouring compartment is likely to
 652 remain free of smoke. The stair door could be modified by introducing a hinged flap in the

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653 lower part of the door (see Annex 1 Figure 1). The flap could extend the entire width of the
 654 door (as shown in Annex 1 Figure 1a), allowing multiple hose lengths to be introduced (see
 655 Annex 1 Figure 1b), or it could only extend for part of the width of the door, improving the
 656 integrity of the door, while reducing the number of hose lengths that could be accommodated.

657

658 Alternatively, the wall between the stair core main landing and the common area could be
 659 modified to allow the insertion or through-connection of hose couplings (as shown in Annex
 660 1 Figure 2). This would preferably be in the wall containing the door, if there were sufficient
 661 space; however, if this were not possible, the wall adjacent to the fire door could be utilised.
 662 Several couplings could be introduced to allow more than one length of fire hose to be
 663 connected (as shown in Annex 1 Figure 2b). When not in use, the coupling would have a cap
 664 similar to that on current dry- or wet- riser fittings.

665

666 **(3.2) In order to maintain an effective barrier to the ingress of smoke from the**
 667 **flat of fire origin, into the common lobby and/or from the common lobby into the**
 668 **stair core, during firefighting operations, firefighting operating procedures**
 669 **should be modified to allow firefighters to cut a portion of the lower part of the**
 670 **fire door out, allowing the passage of fire hose without necessitating the fire door**
 671 **to be wedged open, OR to make use of a fire/smoke curtain to prevent the spread**
 672 **of smoke through open doors.**

673 **NOTE:** The use of deployable fire/smoke curtains (as shown in Figure 3 Annex 1) is a
 674 common and successful firefighting tactic in mainland Europe. Fire/smoke curtains take
 675 seconds to install and can be carried easily on fire appliances. The concept was developed by
 676 Dr Michael Reick (who is also a senior German fire officer (Regional Fire Commander)) in
 677 2005 [3, 4].

678

679 **(3.3) The use of Positive Pressure Ventilation (PPV) should be considered for**
 680 **residential high-rise buildings to reduce smoke ingress into the stair core, and to**
 681 **potentially clear the stair core of smoke.**

682 **NOTE:** PPV is a common tactic in fighting fire in Europe and the USA [5]. Its use is
 683 complex, and depends on a number of factors, including size of the stair, size of the opening
 684 into the stair where the fan is placed, size of the fan, nature of openings on the stair (e.g.
 685 windows, vents, open doors, use of fire/smoke curtains), nature of external wind conditions,
 686 etc. The fire service should explore the experience of using PPV in other countries, and
 687 develop operating guidance for use in UK conditions through both experimentation and
 688 computer modelling.

689

690 **3b) Measures to improve firefighter rescue efforts.**

691 **NOTE:** Current procedures and equipment used by firefighters do not protect rescued
 692 residents from breathing toxic smoke during assisted evacuation. During rescue operations,
 693 firefighters were often faced with assisting Grenfell residents to pass through thick toxic
 694 smoke in the common lobbies, the stairs, or both. In some cases, firefighters removed their
 695 own face masks to provide air for victims – which is strictly against firefighter operational
 696 protocols – potentially endangering their own lives and the lives of the people they are
 697 rescuing.

698

699 In a number of cases reported in Grenfell firefighter witness statements, firefighters had to
 700 carry or assist victims down the stairs because the lifts were not available for use during the
 701 fire. Given the width of the stairs in residential buildings (about 1 m), the size and weight of

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702 the victims and the nature of the Personal Protective Equipment (PPE) and Breathing
 703 Apparatus (BA) that the firefighters wear, it can be extremely difficult to carry unconscious
 704 or semi-conscious casualties, PRM or those injured by the incident. The difficulty of the task
 705 meant that progress down the stairs was slow (endangering both the firefighters and the
 706 rescued) and in some cases, the victim may have been injured during the process.

707

708 **(3.4) A smokehood should be included in the equipment carried by all FRS BA**
 709 **crew (not just those on Fire Survival Guidance (FSG) jobs) to protect the**
 710 **rescued survivor from the smoke and toxic gases they may need to pass through**
 711 **during the assisted evacuation. Additional smokehoods should be available in**
 712 **incident command units.**

713 **NOTE:** Smokehoods (i.e. air filter smokehoods – see recommendation 2.12) have been used
 714 by fire brigades in Europe (e.g. Germany and Austria) to assist in the rescue of trapped
 715 occupants for a number of years, with success. Indeed, in Germany, fire appliances have
 716 been required to carry smokehoods (Fluchhaube) as part of their normal equipment for a
 717 number of years, to assist in rescue operations [6].

718

719 **(3.5) Additional Extended Duration Breathing Apparatus (EDBA) should be**
 720 **made more widely available for BA crew undertaking FSG jobs and potentially**
 721 **for fire crews undertaking firefighting activities. Each firefighter within BA**
 722 **teams undertaking FSG jobs, should also carry an additional face mask (in**
 723 **addition to the smokehood) that can be plugged into the EDBA to provide**
 724 **rescued victims with a supply of air, should it be needed. However, in using**
 725 **EDBA it is essential to closely monitor firefighters to ensure that safe working**
 726 **physiological limits are not exceeded before the air supply is expended.**

727 **NOTE:** The use of EDBA in firefighting and search and rescue is a complex issue, as
 728 extended operations may result in the development of life-threatening heat fatigue. It is not
 729 only the amount of air that dictates how long a firefighter can operate safely on the fire
 730 ground, while wearing Personal Protective Equipment (PPE); other key factors are heat
 731 strain, physical exhaustion and dehydration. By its very nature the PPE is designed to protect
 732 the wearer from the heat of a fire environment; but in providing insulation protection from
 733 the exterior heat, it prevents the dissipation of the internal heat generated by the wearer while
 734 ‘working hard’. Examples of ‘working hard’ include wearing (carrying) EDBA (greater
 735 weight than SDBA) while carrying hose and kit, climbing multiple floors and then
 736 undertaking firefighting or search and rescue activities. The trapped heat generated from this
 737 physical activity results in an increase in core body temperature. The greater the rate of
 738 work, the more rapid the increase in core body temperature.

739

740 A key physiological limit on working duration is the core body temperature. When core body
 741 temperature exceeds 40⁰C, heat stroke can occur, which is life threatening, and requires
 742 immediate remedial attention. The challenge is that it is difficult to predict when a firefighter
 743 is likely to succumb to heat fatigue, as this depends on a number of factors, including,
 744 ambient temperature, type of PPE and BA worn, the nature of the activities undertaken,
 745 physical load carried (including the BA), age and gender, personal attributes such as stature,
 746 body composition, strength and aerobic fitness, etc. It is also difficult for the firefighter to
 747 know when they are succumbing to the effects of heat fatigue e.g. adrenaline generated by
 748 firefighters responding to the incident can mask the physiological impact of heat fatigue.

749

750 These points were demonstrated in a series of trials conducted by UK firefighters. The trials
 751 required firefighters to undertake firefighting and search and rescue activities in a four-storey
 752 building under ambient conditions (i.e. not operating within an environment that has been
 753 heated by a fire). The majority of EDDBA teams undertaking the trials were forced to
 754 withdraw early by trial officials due to core body temperatures reaching critical levels (core
 755 temperatures were remotely monitored, with an imposed critical limit of 39.5°C) [7].

756

757 One of the complications associated with heat fatigue (and dehydration) is impaired
 758 judgement, making it difficult to self-diagnose its onset and recognise errors arising from its
 759 influence.

760

761 In terms of search and rescue, the primary purpose of the EDDBA would be to provide
 762 additional air for the rescued casualty, should it be required. While this recommendation
 763 suggests wider use of EDDBA, it is also strongly suggested that the extensive use of EDDBA
 764 should be monitored carefully. Ideally, firefighters should be equipped with a means to
 765 monitor core body temperature, alongside respiration rates (which are currently monitored),
 766 with an alarm triggered if core body temperature approaches critical safety levels, which is
 767 the current practice for air levels [8].

768

769 It is also noted here that repeated wear of BA, as occurred during the Grenfell Tower fire, is
 770 not desirable (unless core body temperature and hydration levels are known), as the starting
 771 condition of the firefighter is not known with any certainty i.e., they may be starting the
 772 second wear at already elevated core body temperatures, and in a state of dehydration which
 773 can severely limit the safe duration of the second wear.

774

775 **(3.6) Firefighters undertaking Fire Survival Guidance (FSG) jobs should be**
 776 **equipped with a means to assist in the extraction of casualties unable to self-**
 777 **evacuate, such as a carry sheet or an evacuation chair.**

778 **NOTE:** The carry sheet is both inexpensive and light (see Annex 1, Figure 4a), but requires
 779 at least two firefighters to operate, and the task can be difficult, particularly carrying a heavy
 780 individual down the stairs; and, if more firefighters are required, the narrow stairs found in
 781 residential high-rise buildings will make this difficult or impossible. The evacuation chair, in
 782 contrast, is a device that can be operated by a single trained person (see Annex 1, Figure 4b),
 783 to take a PRM down multiple flights of stairs, though several people may be required to
 784 transfer the PRM to the device initially. Research conducted by Prof Galea suggests that an
 785 evacuation chair allows the handler and PRM to descend the stairs at a speed equivalent to
 786 that of an able-bodied person walking down the stairs [9]; however, given the confined nature
 787 of the stairs and associated landings in high-rise residential buildings, it is essential to ensure
 788 that the evacuation chair is able to navigate the stairs and make the tight turns required on the
 789 landings. The chair depicted in Annex1 Figure 4c (Evac-Chair Model 300H MK4 – note
 790 evacuation chair is a generic term, while Evac-Chair is a product name) is an example of a
 791 light-weight, narrow chair suitable for use in the tight confining space of stairs found in
 792 residential buildings. The chair is 0.52 m wide, weighs 9.5 kg, and is capable of carrying a
 793 person weighing 182 kg [10]. The chair depicted in Annex 1 Figure 4c has carried the
 794 depicted person down a 0.97 m wide stair and is negotiating a turn on a landing that is only
 795 1.02 m deep, at its deepest point. As a result, it is suggested that this device is likely to have
 796 been able to negotiate the narrow stairs in the Grenfell Tower; however, it is noted that
 797 obstacles, such as hose in the stairwell, may make it difficult for the device to pass, and the
 798 presence of an evacuation chair on the narrow stairs may create conflict with other stair users.

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799

800 **3c) Measures to ensure safe and timely full building evacuation.**

801 **NOTE:** As already described, the ‘stay put’ principle is a sound philosophy to follow **IF**
 802 **(and only if)** compartmentation is maintained, and the fire is contained within the
 803 compartment of fire origin (see Recommendations in 2a). Lakanal House and Grenfell
 804 Tower demonstrate the catastrophic consequences of failing to identify when the first line of
 805 defence (compartmentation) has failed, and also the fatal consequences of not having an
 806 alternative strategy to replace ‘stay put’. It is not sufficient to simply recognise that, given
 807 the current evolving situation, the ‘stay put’ strategy is likely to be inappropriate; it is also
 808 necessary to have an alternative strategy to fall back on i.e. how to instigate and manage a
 809 partial- or full-building evacuation. It will be extremely difficult for an Incident Commander
 810 to come up with an alternative on the spot, so it is critical that the FRS develop plans for how
 811 they would manage a full-building evacuation in high-rise residential buildings, should this
 812 prove necessary – they must have a ‘Plan B’.

813 **(3.7) Fire and Rescue Services (FRS) must develop procedures and plans for how**
 814 **they will recognise the need for, instigate and manage a partial or full evacuation**
 815 **of ‘high-risk’ buildings within their regions, should ‘stay put’ prove to be**
 816 **inappropriate, or the temporary fire safety measures put in place prove to be**
 817 **ineffective.**

818 **NOTE:** The FRS should be aware of all ‘high-risk’ buildings in their area and the
 819 temporary measures put in place to mitigate the risk e.g. Waking Watch and temporary fire
 820 detection/alarm systems. However, in addition, the FRS must develop contingency plans for
 821 how they would instigate and manage a full-building evacuation, should this prove necessary.
 822 The FRS cannot simply rely on ‘stay put’ or the temporary measures recently introduced. A
 823 key issue to be addressed is how to alert the occupants of the need to evacuate. This may be
 824 achieved through a firefighter instigated door knock, which may require the availability of
 825 considerable human resources in the initial response, and the use of building lifts to speed up
 826 the process. The plans should also include the use of equipment such as smokehoods and
 827 evacuation chairs/carry sheets to assist in rescue operations. While this recommendation
 828 relates to ‘high-risk’ buildings, it would, ideally, also be applied to all high-rise residential
 829 buildings.

830

831 **(3.8) FRS must develop an appropriate initial mobilisation response to reported**
 832 **fires (predetermined attendance) in high-risk buildings, so that they have**
 833 **sufficient resources available from the outset to instigate and manage full-**
 834 **building evacuation.**

835 **NOTE:** The FRS predetermined attendance should be appropriate to FRS plans to instigate
 836 and manage a full-building evacuation. This includes not only human resources, but
 837 additional resources, such as smokehoods and evacuation chairs/carry sheets, which may be
 838 required as part of the FRS evacuation strategy. This recommendation applies to all high-risk
 839 buildings, not just residential buildings. It is noted that the local FRS response to a recent fire
 840 in a residential high-rise building in Melbourne involved 80 firefighters and two of the largest
 841 ladder platforms in the city. It is reported that these resources were available on the fire
 842 ground within minutes of the reported fire. The fire occurred in the early hours of the
 843 morning of 04/02/19 within a 40 storey high-rise building recently classified as a ‘moderate
 844 risk’, due to the presence of some combustible cladding [11].

845

846 **(3.9) If the building lifts or other on-site facilities/equipment are part of, or**
 847 **impact on, the FRS full-building evacuation plan, the FRS should make regular**

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848 inspection checks to ensure that they are available and serviceable, should they
 849 be required. If remedial actions are necessary, the FRS should be empowered to
 850 order them, and require them to be actioned, immediately.

851 **NOTE:** The frequency of the FRS visits should be considered in conjunction with the
 852 requirements specified in recommendations 2.13 and 2.14.

853

854 **(3.10) Training for senior fire officers should be expanded to include:**

855 • Aspects of the construction of high-rise buildings that may impact fire
 856 development and firefighting e.g. the nature, type and flammability of any
 857 cladding, and their likely impact on the behaviour of the fire.

858 • An understanding of the concepts of compartmentation and ‘stay put’, not
 859 simply from a regulatory and policy point of view, but also in terms of the
 860 scientific and engineering principles that underpin them. The training
 861 should enable the incident commander to identify when compartmentation is
 862 at risk of failing/is failing/has failed and the impact that this will have on
 863 ‘stay put’.

864 • Alternative tactics, should a full-building evacuation be required.

865 **NOTE:** It is clear from the oral evidence provided by senior fire officers that the training of
 866 fire incident commanders does not currently include (a) details of serious cladding fires in
 867 residential buildings in the UK and around the world and the lessons learnt from these fires,
 868 (b) an understanding of modern construction of high-rise buildings and the implications that
 869 the widespread use of cladding has on fire development and firefighting, and (c) how to
 870 recognise and respond to a failure of compartmentation arising from a cladding fire or other
 871 causes. As a result, incident commanders have no contingency planning to accommodate a
 872 failure of compartmentation on such a large scale as at Grenfell, and how to instigate and
 873 manage a full building evacuation. The proposed enhanced training should extend to officers
 874 who may be in command during the early phases of a fire.

875

876 **3d) Measures to improve the flow of information between the control centre, fire
 877 ground and the bridgehead.**

878 **(3.11) The FRS should develop a digital recording system that enables FSG
 879 information to be entered into a digital record by the call handler, which is
 880 transferred automatically to the Incident Commander, and the Command Unit,
 881 once one has been mobilised. The digital record should have a facility to be
 882 updated by the Incident Commander (who may wish to prioritise particular
 883 FSG). A two-way digital link should also be available between the Incident
 884 Commander and Bridgehead (to record deployment and updates).**

885 **NOTE:** From evidence provided by the Call Handlers and the firefighters, it is clear that the
 886 communication of Fire Survival Guidance (FSG) information between the Control Centre,
 887 fire ground and Bridgehead can be slow and potentially error-prone. The fastest technology
 888 currently available should be utilised to relay information and maintain a current record,
 889 accessible to those who need an up-to-date picture.

890

891 **3e) Dealing with a high volume of 999 Calls.**

892 **(3.12) The FRS should develop an enhanced capability to expand the local call
 893 centre capacity by, for example, bringing in additional call handlers, when
 894 dealing with a high volume of calls associated with a major incident. Recourse to
 895 using other FRS call handling facilities should be considered a backup.**

896 **NOTE:** On the night of the Grenfell Tower fire, the London FRS Control Centre received an
 897 unprecedented number of 999 calls. While there is a system in place to pass on calls to other
 898 FRS Control Centres around the country, there should also be a capability and capacity to
 899 bring in additional resource at the centre local to the major incident. The required additional
 900 capability may mean:

- 901 1. Bringing in additional trained staff to assist with the handling of calls related to the
 902 incident
- 903 2. Bringing in additional trained staff to assist with the handling of other calls not related
 904 to the incident.
- 905 3. Adding additional lines into the Control Centre.
- 906 4. Opening a backup Control Centre.

907

908 2.4 (4) Regulatory Changes:

909 This section consists of three recommendations which are based on my understanding of
 910 existing building regulations.

911 **NOTE:** In this section, the focus is on specific safety-related changes to the regulations that
 912 have not already been made indirectly in the other recommendations. It should be noted that
 913 the regulatory changes suggested here do not relate to the issue of whether or not the façade
 914 materials used in Grenfell Tower were compliant with the Approved Document B (AD B).
 915 Furthermore, the suggestions made here relate to new build construction, not existing
 916 buildings.

917

918 **4a) Use of combustible cladding materials in the façade of buildings.**

919 **(4.1) The UK should adopt the more stringent European test methods to measure**
 920 **fire resistance of building materials, in preference to older UK test methods,**
 921 **when undertaking bench-scale fire tests (small sample fire tests).**

922 **NOTE:** Part of the difficulty with the current AD B is the confusing use of both UK and
 923 European fire resistance material testing, which are considered to be equivalent, but may not
 924 necessarily result in the same fire rating for a given material. This is because they may
 925 subject the test sample to slightly different fire conditions, such as testing only a surface,
 926 compared with testing a surface and an edge of a test sample, or testing if any individual
 927 component of a composite material is flammable.

928

929 **(4.2) All materials (each separate material) used within the construction of the**
 930 **external wall (including the façade) of ALL buildings of greater than two floors**
 931 **should have a European fire resistance of limited combustibility or better, and so**
 932 **be classed as A2 or better (i.e. A1). A ‘desktop study’ should no longer be**
 933 **considered a viable approach to demonstrate compliance with this requirement.**

934 **NOTE:** Another area of concern is the fire resistance rating of cladding materials that is
 935 considered appropriate. The guidelines (AD B) are not sufficiently clear on this point, and so
 936 are open to interpretation. The suggested changes to AD B make the choice of material
 937 unambiguous and in-line with the intent of the British Building Regulations. This
 938 requirement should apply to all buildings of more than two floors, in particular, residential
 939 buildings, schools, hospitals, care facilities, etc., irrespective of height. It is noted that the
 940 requirements at the time of the Grenfell fire concerning use of combustible cladding materials
 941 in the façade had a threshold height of 18 m. It is also noted that the recent proposed
 942 amendments to the Scottish regulations/guidance reduces the threshold height to 11 m. In my
 943 professional opinion both figures (18 m and 11 m) are ‘magic’ numbers and until a sound fire

944 engineering basis is provided to justify the threshold height, it should be set to the equivalent
945 of greater than 2 floors (approximately half the proposed Scottish threshold).

946

947 **4b) Introduction of sprinklers in residential high-rise buildings.**

948 **(4.3) Domestic sprinkler systems should be mandatory in all new residential**
949 **buildings (of greater than two floors), and all existing residential high-rise that**
950 **are undergoing extensive refurbishment.**

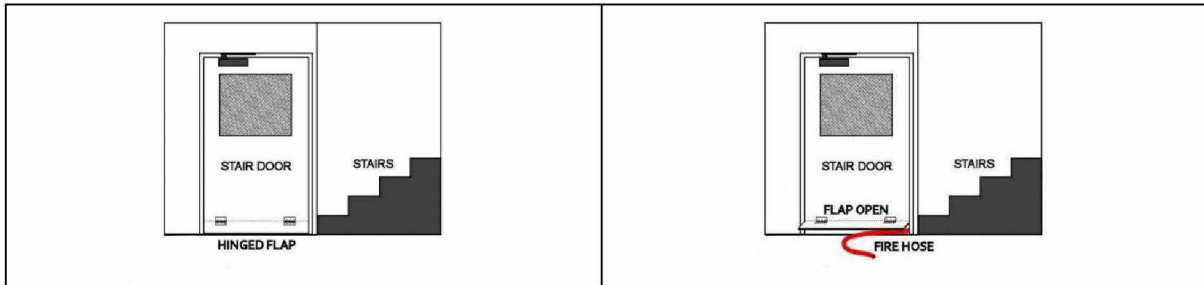
951 **NOTE:** Given the nature of the kitchen fire in Flat 16 at Grenfell Tower (which is currently
952 believed to have been located initially behind the fridge, adjacent to the window), it is not
953 clear whether a domestic sprinkler would have been able to suppress the fire and prevent it
954 from spreading to the exterior cladding (as the fire was shielded by the fridge from the
955 influence of a kitchen sprinkler head, which would likely have been located in the centre of
956 the ceiling). Furthermore, given that the fire took hold in the external cladding, an internal
957 domestic sprinkler system would have been unable to prevent the rapid external spread of the
958 fire, and it is unlikely that a domestic sprinkler system would have had the capacity to
959 prevent the internal spread of the external fire over multiple floors. Nevertheless, a domestic
960 sprinkler system, if correctly maintained, is likely to prevent the spread of most internal fires,
961 reducing the likelihood that a fire may spread to the exterior, or spread to the interior of the
962 building, and so endanger those in other parts of the building.

963 **3 REFERENCES TO EXTERNAL MATERIAL CITED IN THIS REPORT.**

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987 [fears-after-cigarette-blamed-for-apartment-fire\)](https://www.9news.com.au/2019/02/05/08/23/spencer-street-apartment-fire-cladding-fears-after-cigarette-blamed-for-apartment-fire)
- 988

989 **4 ANNEX 1: FIGURES ASSOCIATED WITH RECOMMENDATION 3.1, 3.2, 3.6**

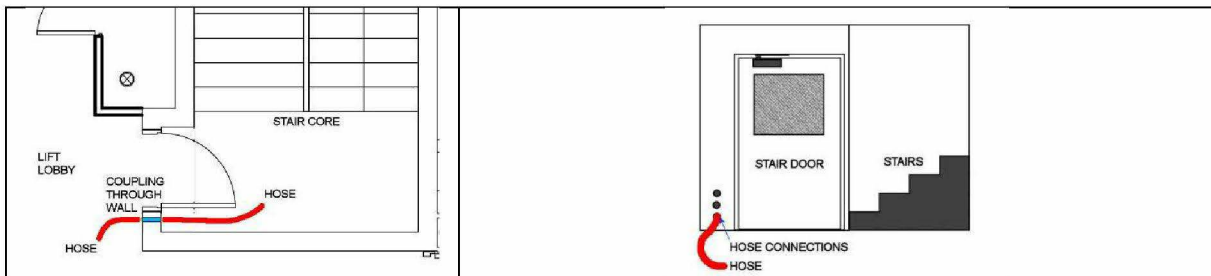
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a) Hinged flap in the lower part of the door b) fire hose protruding through open flap

Figure 1: Introduction of hose flap at the bottom of a fire door.

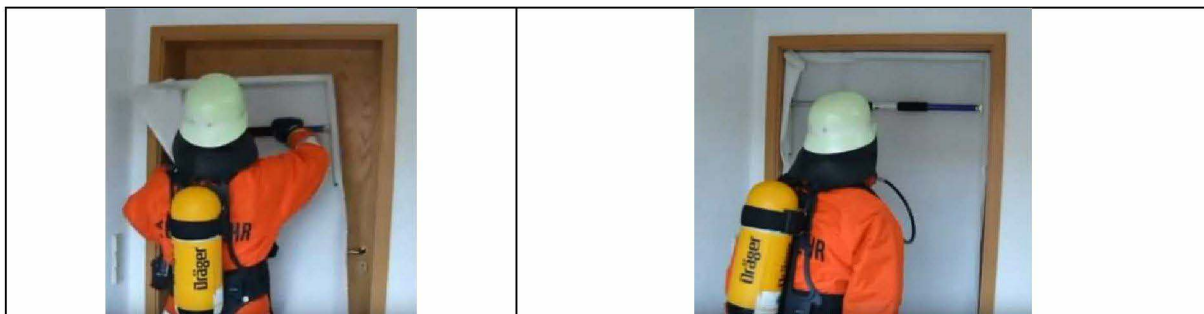
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a) hose passing through coupling b) hose passing through coupling with several couplings available.

Figure 2: Introduction of hose coupling between stair core and common lobby

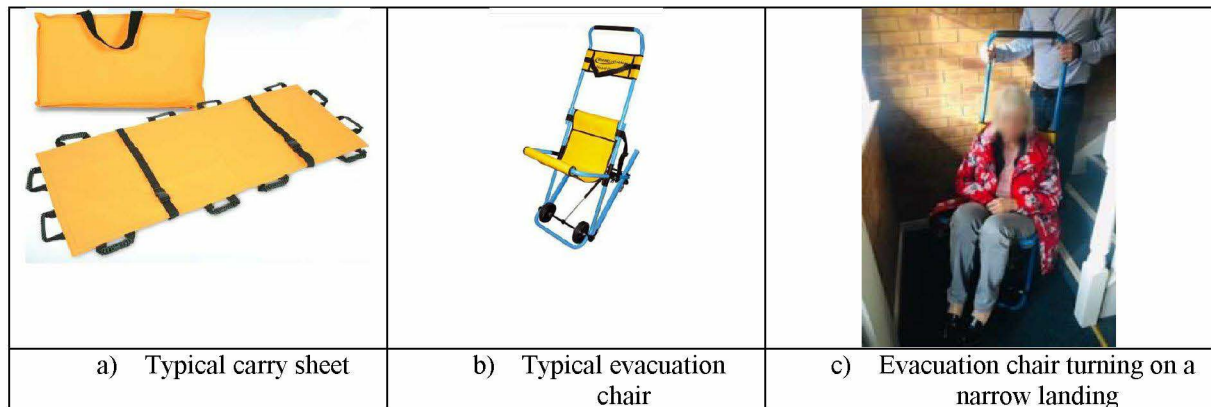
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a) firefighter begins installation b) fire/smoke curtain is installed and door can now be opened

Figure 3: Installation of fire/smoke curtain (from <https://www.youtube.com/watch?v=Xitflq7pnjM>).

993



a) Typical carry sheet b) Typical evacuation chair c) Evacuation chair turning on a narrow landing

Figure 4: Aids that can be used to assist non-ambulant people down stairs