Interorganizational Networks in Microfinance:

A comparative study

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University of Greenwich Tuesday, 31st January 2012 6-7 pm

- Research background
 - Existing studies
 - Contribution
- Methodology
 - The empirical setting
 - Data collection and analysis
- Data analysis
 - Country analysis
 - Comparison
- Discussion
 - Implications
 - Future research

Presentation will last approximately 30/40 minutes, leaving time for questions and debate



A network approach to Microfinance

Rationale

- Growth of the industry led to the creation of microfinance "value chains" or "ecosystems" (Reed, 2011)
- In the pursuit of their objectives Microfinance Institutions (MFIs)
 - Develop different types of relations (Marr & Tubaro, 2010a)
 - Interact with different stakeholders (Marr, mimeo)
- Evidence of relevance on connections among individuals in the microfinance industry (e.g. Karlan, 2007; Mayoux, 2001)

A network approach to Microfinance

Existing studies & research gaps

- Unit of analysis
 - Individuals or MFIs

- Focus on single type of relations
 - Financial
 - Technological (e.g. Firpo, 2005)
 - Social
- Methodologies
 - "Traditional" methodologies, not always suitable to the analysis of a network

- Unit of analysis
 - MFIs and their partner organizations
- Simultaneous analysis of multiple relations
 - Financial
 - Non-financial
- Methodology
 - Social Network Analysis (SNA)



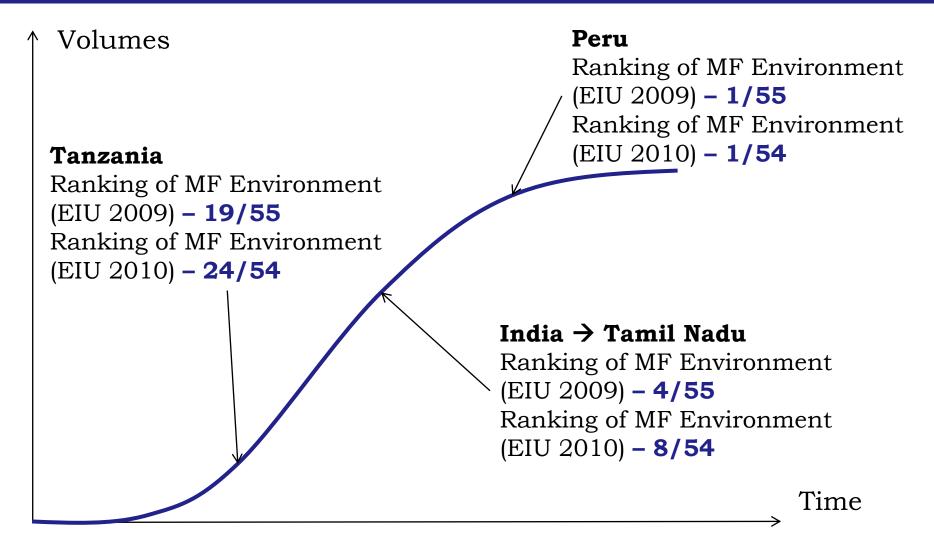
A network approach to Microfinance

The contribution of the study

- Following some promising examples (Marr & Tubaro, 2010a, 2010b), SNA will be employed to:
 - Map the overall microfinance networks in three countries
 - Identify "central" actors in the local microfinance networks
 - Explore the relationship between network positions and organizations' characteristics
- A comparative approach allows to develop preliminary hypothesis about the impact of the institutional framework on the characteristics of local microfinance networks
- The nature of the study remains exploratory due to the relative lack of influential contributions employing similar approaches



The empirical setting/1





Methodology

The empirical setting/2

- Poverty alleviation is a relevant issue in all the three countries, however there are remarkable environmental differences
 - Peru: market-oriented financial and banking system, with a modern regulatory system
 - India: financial and economic system still largely controlled by the government. The scope for action of MFIs and other financial institutions is more limited
 - Tanzania: a smaller and poorer country. The regulatory framework is still pretty inadequate and resources are scarce
- Three cases selected to build a theoretical sample (Eisenhardt, 1989)



Social Network Analysis (SNA) as a paradigmatic shift – Wellman (1988, 2011)

- SNA not as a methodology or metaphor, but as a paradigm
 - Analytical focus is on relations, not attributes
 - SNA studies "patterns or relations, not just relations between pairs" (Wellman, 2011:14)
 - Specific analytical methods and measures
 - Networks measure relational ties and uniquely allow for the integration of structural dimensions to agency roles
- 'A social network consists of a finite set or *sets of actors* and the *relation or relations* defined on them' (Wasserman & Faust, 1994, p. 20)
- Implication for data collection and analysis



Data collection (July – November 2011)

Definition of population

- Actor based positional approach (Laumann, Marsden, & Prensky, 1983)
- Inclusion of MFIs based in one of the three countries and reporting information on Mix Market database (www.mixmarket.org)
- Use of other databases (e.g. Sa-Dhan <u>www.sa-dhan.net</u> for validation purposes)

Definition of relations

- MFIs self-report partner organizations according to pre-defined categories
- In spite of some limitations the approach remains optimal
 - Trade off between consistency and comparability Vs completeness



Variables – Networks and relations

Variable **Definition** Based on Mix Market database, whether or not an MFI and another organization are related through: Interorganizational affiliations to MFI networks; relationship funding relations; (linking a MFI to another vendor relationships; partner organization) partnerships; endorsement or rating relations. Two MFIs are related when, according to Mix Shared partner Market database, have a relation to at least one organization common partner organization. (linking two MFIs) This relation is "weighted", ie MFIs can have



Methodology

Variables – Attributes of MFIs

| Variable | Definition |
|----------------|------------------------------------------------------------|
| Scale | Small, Medium or Large on the basis of Gross Loan |
| Scale | Portfolio in USD |
| | Classification of MFIs in one of the following categories: |
| Type of MFI | 1-Bank; 2-NGO; 3-Rural bank; 4-NBFI; 5- |
| | CreditUnion/Cooperative; 6-Other |
| Age | New, Young or Mature |
| Domilated | Whether or not the MFI is subject to supervision by the |
| Regulated | banking and/or financial authorities of the country |
| Tongot montrot | Low end, Broad, High end or Small Business, based on |
| Target market | depth (Avg. Loan Balance per Borrower/GNI per capita) |
| %of women | From 0 to 1. This is often used as a measure of social |
| borrowers | performance |
| Outropolo | Small, Medium or Large, based on the number of |
| Outreach | borrowers |
| Sustainability | Whether MFI is operationally self sufficient or not |
| | |



Variables – Attributes of Non-MFIs

| Variable | Definition |
|----------------|-----------------------------------------------------------|
| | Classification of Non MFI organizations in one of the |
| | following categories: 1-MFI Networks; 2-Fund, financial |
| | institutions, fund managers, DFIs; 3-Multi- and Bilateral |
| Organization | Development Agency, Development Program, |
| type | Government Agency/Program, Regulator; 4-NGO, |
| | Foundation, NGO/Foundation; 5- Academic/Research; |
| | 6-Rater; 7-TechnologyProvider; 8-PrivateCorporation and |
| | individuals; 9-Peer to Peer Lender |
| | Same country of the MFI the Non-MFI organization is |
| Location | connected to; Same region of the MFI the Non-MFI |
| | organization is connected to; Rest of the world |
| Size | |
| (for MFI | Number of MFIs affiliated to the network |
| networks only) | |



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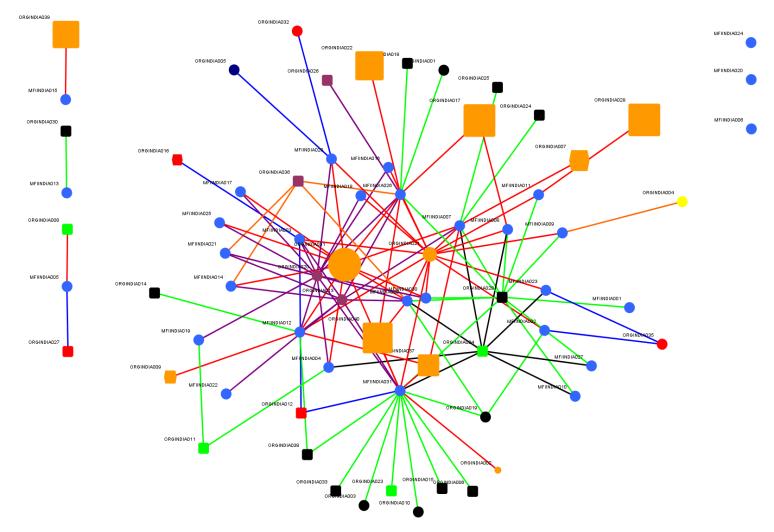
Data analysis – Non technical considerations

- Degree centrality (Freeman, 1978)
 - Measure of popularity or expansiveness (based on tie counts)
- Betweenness centrality (Freeman, 1978)
 - Potential of brokerage and gatekeeping for actors "in the middle"
- Centralization (Freeman, 1978)
 - The extent to which a network revolves around a single actor (having a star-like configuration)
- Density (Wasserman & Faust, 1994)
 - Measure of cohesion, number of ties present over the possible ties
- Software: UCINET (Borgatti, Everett, & Freeman, 2002).



Results 14/29

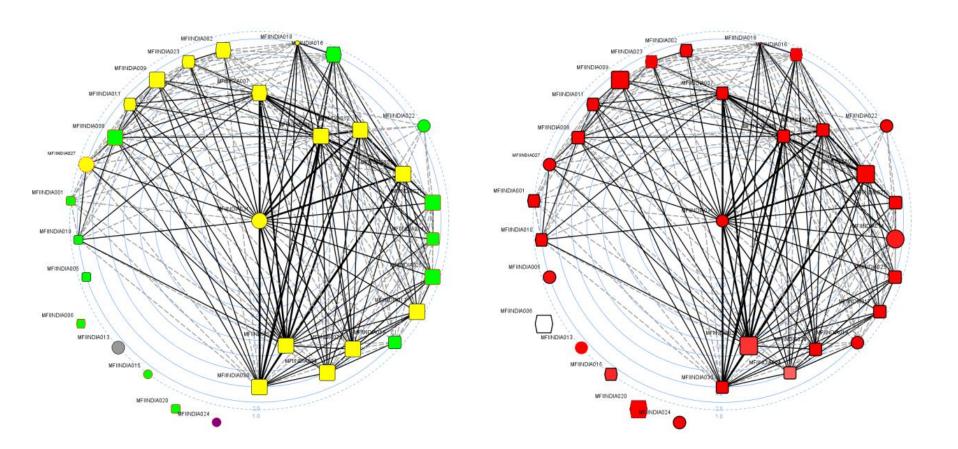
Tamil Nadu – MFIs and partner organizations





Results 15/29

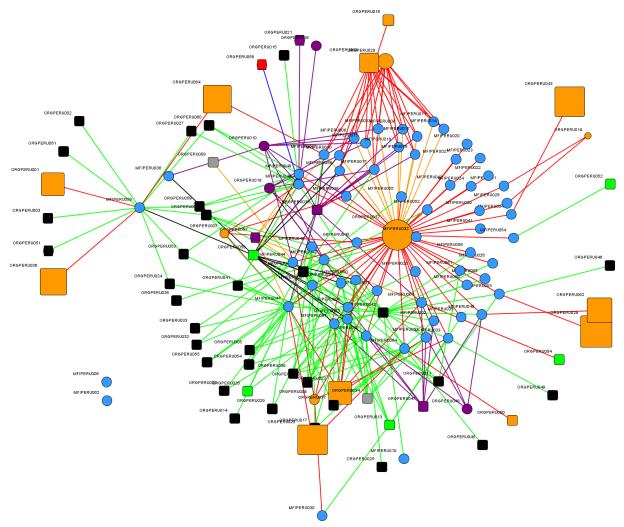
Tamil Nadu – MFIs only (links represent "having common partner organizations")





Results 16/29

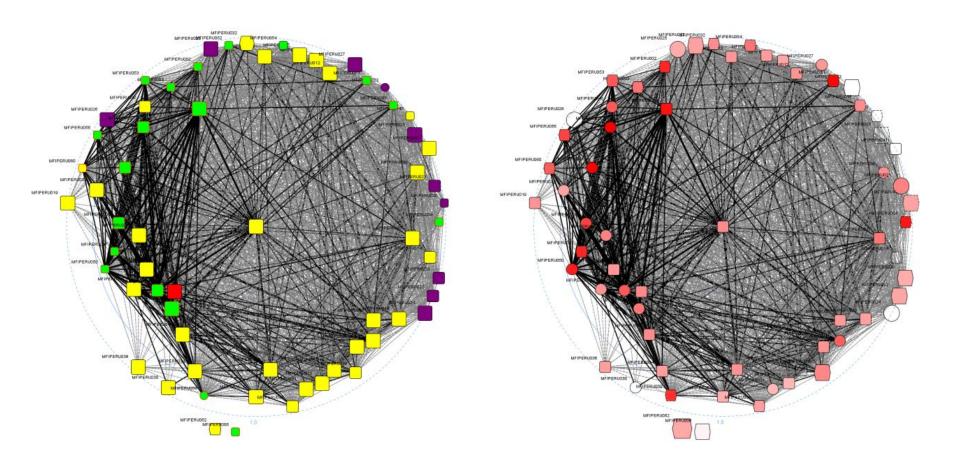
Peru – MFIs and partner organizations





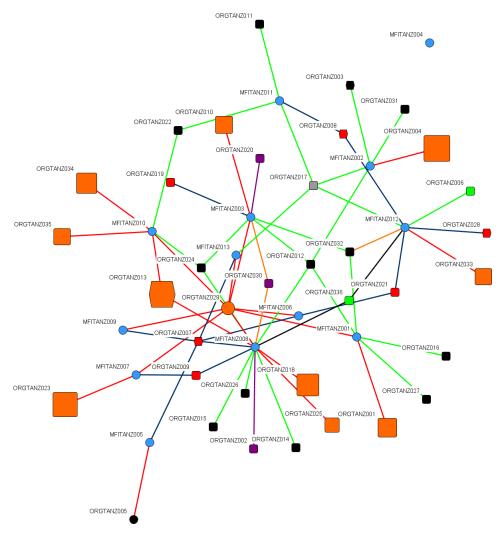
Results 17/29

Peru – MFIs only (links represent "having common partner organizations")



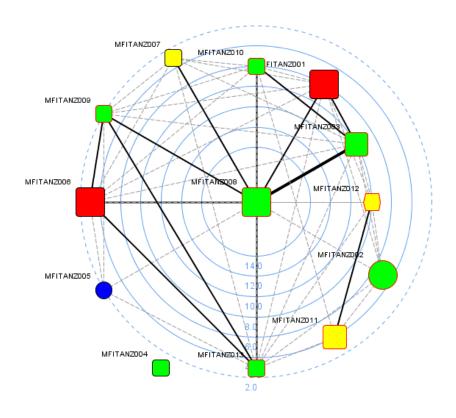


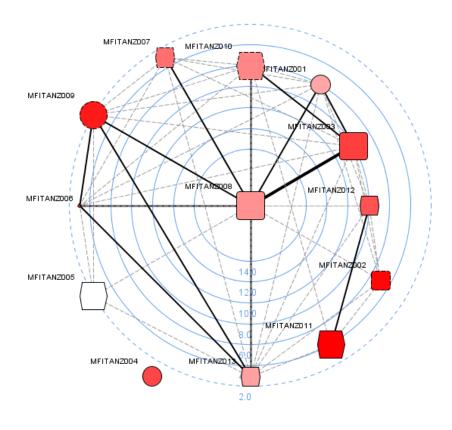
Tanzania – MFIs and partner organizations





Tanzania – MFIs only (links represent "having common partner organizations")







Results 20/29

Cross country comparison – the relevance of different relations

| | Tamil Nadu | | Peru | | Ta | anzania |
|---------------------|------------|----------|------|-------|----------------|---------|
| | N | % | N | % | N | % |
| Network Affiliation | 42 | 35.9% | 99 | 33.4% | 20 | 31.3% |
| Funding | 30 | 25.6% | 128 | 43.2% | 24_ | 37.5% |
| Vendor | 8 | 6.8% | 1 | 0.3% | < 13 | 20.3% |
| Endorsement | 8 | 6.8% | 12 | 4.1% | 2 | 3.1% |
| Partnership | 5 | _ 4.3% _ | - 18 | _6.1% | 3 | 4.7% |
| Rating | 24 | 20.5% | 38 | 12.8% | 2 | 3.1% |
| Total | 117 | | 296 | | 64 | |



Results 21/29

Cross country comparison – the relevance of different types of organizations

| | Tam | il Nadu | P | eru | Tan | zania |
|---------------------------------------------------|-----|---------|-----|-------|-----|-------|
| | N | % | N | % | N | % |
| Networks | 11 | 15.5% | 16 | 12.5% | 11 | 22.4% |
| Fund ,financial institutions, fund managers, DFIs | 14 | 19.7% | 32 | 25.0% | 13 | 26.5% |
| NGO, Foundation, NGO/Foundation | 4 | 5.6% | 5 | 3.9% | 2 | 4.1% |
| Raters | 4 | 5.6% | 8 | 6.3% | 3 | 6.1% |
| Technology Providers | 5 | 7.0% | 1 | 0.8% | 6 | 12.2% |
| Private Corporations and individuals | 1 | 1.4% | | | | |
| Peer to Peer Lenders | | | 2 | 1.6% | 1 | 2.0% |
| MFIs | 32 | 45.1% | 64 | 50.0% | 13 | 26.5% |
| Total | 71 | | 128 | | 49 | |

- Academic institutions and governmental agencies/regulators
 - Reporting issue or area of improvement?



Results 22/29

Cross country comparison – Characteristics of MFIs/1

| | | Tam | il Nadu | P | eru | Tan | zania |
|----------|--------------------------------|-----|---------|----|-------|-------|--------|
| | MFIs | | 31 | | 64 | | 13 |
| Ø | Banks | | | 1 | 1.6% | 2_ | 15.4% |
| ıtu | NGOs | 13 | 41.9% | 19 | 29.7% | 7 | 53.8% |
| Status | Rural banks | | | | | 1 | 7.7% |
| al (| NBFIs | 16 | 51.6% | 34 | 53.1% | 3 | 23.1% |
| Legal | Credit Unions and Cooperatives | 1 | 3.2% | 10 | 15.6% | | |
| 1 | Other | 1 | 3.2% | | _ | . – – | |
| | Small | 7 | 22.6% | 17 | 26.6% | 7 | 53.8% |
| ale | Medium | 6 | 19.4% | 12 | 18.8% | 2 | 15.4% |
| Scale | Large | 17 | 54.8% | 35 | 54.7% | 4 | 30.8% |
| | NA | 1 | 3.2% | | | | |
| 4) | New | , 6 | 19.4% | 3, | 4.7% | 1 | 7.7% |
| Age | Young | 7_ | 22.6% | _2 | 3.1% | 2 | 15.4% |
| 7 | Mature | 18 | 58.1% | 59 | 92.2% | 10 | 76.9% |
| 7 | Yes | 21 | 67.7% | 45 | 70.3% | _5_ | _38.5% |
| Regul. | No | 9 | 29.0% | 19 | 29.7% | 8_ | 61.5% |
| A | NA | 1 | 3.2% | | | | |



Results 23/29

Cross country comparison – Characteristics of MFIs/2

| | | Tam | il Nadu | P | eru | Tar | ızania |
|----------|----------------|--------|---------|------|--------|-----|--------|
| | MFIs | | 31 | | 64 | | 13 |
| ret | Low End | 24 | 77.4% | 51 | 79.7% | 6 | 46.2% |
| Market | Broad | 6 | 19.4% | 12 | 18.8% | 6 | 46.2% |
| t Z | High End | | | 1 | 1.6% | | |
| Target | Small Business | | | | | | |
| Tai | NA | 1 | 3.2% | | | 1_ | 7.7% |
| | Small | 5 | 16.1% | 23 | 35.9% | 6 | 46.2% |
| Outreach | Medium | _5_ | _16.1% | 19 | 29.7% | 3 | 23.1% |
| utr | Large | < _ 20 | 64.5% | 22 | 34.4% | 3 | 23.1% |
| Ó | NA | 1 | 3.2% | | | 1 | 7.7% |
| .; | OSS | 26 | 83.9% | 53 | 82.8% | 9 | 69.2% |
| Sust. | Non-OSS | 3 | 9.7% | 11 | 17.2% | 4 | 30.8% |
| Ø | NA | 2 | 6.5% | | | | |
| | Range | ((| 0.6-1 | 0.14 | 1-0.99 | 0. | 38-1 |
| % | NA | | 7- | | 8 | | 1 |



Results 24/29

Cross country comparison – MFIs networks

| # of common partner organizations | Tamil Nadu | | mil Nadu Peru | | Та | nzania |
|-----------------------------------|-------------|-------|---------------|-------|----|--------|
| | N | % | N | % | N | % |
| 1 | _ 102_ | 47.0% | 2582 | 75.3% | 33 | 71.7% |
| 2-3 | < 102 98 | 45.2% | 682 | 19.9% | 12 | 26.1% |
| > 3 | 17 | 7.8% | 166 | 4.8% | 1 | 2.2% |
| Total | 217 | | 3430 | | 46 | |

| | Tamil Nadu | | Pe | Peru | | zania |
|------------|------------|----------|----------|----------|----------|----------|
| | All ties | Ties > 1 | All ties | Ties > 1 | All ties | Ties > 1 |
| Density | 0.47 | 0.25 | 0.85 | 0.21 | 0.59 | 0.17 |
| Centraliz. | 35.6% | 48.4% | 12.1% | 37.3% | 38.6% | 49.2% |



Discussion

Implications for theory

 Microfinance industries positioned at different phases of an evolutionary life cycle present different characteristics

- Emergence over time of co-ordinating organizations and establishment of standards, also in terms of relational patterns
 - Need of a "contingent" approach to the study of microfinance networks
- Lack of involvement of specific types of organizations
- Limited number of "common" partners → selective strategy of partner selection?



Discussion

Implications for decision making

- Managers of MFIs
 - Identification of brokers, gatekeepers and bottlenecks
 - Identification of prevailing relational strategies
- Policy makers
 - Creating proper environmental conditions
 - Involvement of prominent actors or inclusion policies (e.g. For the spread of best practices)
- Aid agencies, funders, networks and support organizations
 - Facilitating MFI in accessing relevant resources
- Academics
 - Lack of study in the field



Conclusions 27/29

Limitations

Data collection

- Not complete coverage of microfinance industries in the three countries
- Self reported nature of relationship
- Missing values and comparability

Nature of the study

- Exploratory study focused on three countries and limited set of organizations
- Need to generate a larger sample for confirmatory purposes



Conclusions 28/29

Future research opportunities

Empirical aspect

- Focus on more countries
- Study of microfinance regional industries
- Role of international actors and links across regions

Theoretical aspect

- Development of theory driven hypothesis
- Focus on different types of relations or actors
- Association between performance and network positions

Methodological aspect

• Inclusion of specific network measures and more advanced statistical techniques



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Thank you for your attention!

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Methodology

The empirical setting

| | India | Peru | Tanzania |
|--------------------------------------------|-------|---------|----------|
| GDP per capita growth annualised 2006-2008 | 6.8% | 7.5% | 4.1% |
| Population under US\$2 a day | 75.6% | 17.8% | 96.6% |
| Financial exclusion (%) | 65% | 55%-65% | 89% |
| Environment ranking (55 countries) | 4 | 1 | 19 |
| Environment ranking (54 countries) | 8 | 1 | 24 |

Table 1. Microfinance and its environment in the three chosen countriesSource: Elaboration of the authors on Marr and Tubaro (2010a), EIU *2009, 2010)

| | India | Peru | Tanzania |
|----------------------------------|---------------|-------------|--------------|
| Loans (USD, 2010) | 5.1 billion | 7.0 billion | 63.7 million |
| Active borrowers (million, 2010) | 30.9 million | 3.3 million | 222,693 |
| Deposit (USD, 2010) | 272.1 million | 5.3 billion | 52.9 million |
| Depositors (2010) | 5.6 million | 3.0 million | 238.942 |

Table 2. The microfinance industry in the three countries

Source: Elaboration of the authors on Mix Market data



Methodology

Issues associated with data collection

- Mix Market does not cover 100% of MFIs (and related organizations
 - Relevance of the database (more than 2,000 MFIs)
 - Improving auditing
 - Inclusion of relations according to a consistent approach
- Self reported nature of relationships
 - Respondents' perception of "meaningful" relations
- Missing data
 - Not updated profiles MFIs kept in the network (no longitudinal analysis)
 - Most recent information available considered (2005-2010) inclusiveness privileged



Results

Central actors in the three networks

| MFI MFI | | Other (| Organiz. | Other Organiz. | | | |
|-------------|-------|----------|-------------|----------------|----------------|----------|---------|
| Degr | ree | Betwe | Betweenness | | Degree Between | | eenness |
| INDIA031 | 0.450 | INDIA031 | 0.235 | INDIA021 | 0.484 | INDIA021 | 0.190 |
| INDIA026 | 0.300 | INDIA026 | 0.139 | INDIA020 | 0.452 | INDIA020 | 0.126 |
| INDIA007/29 | 0.225 | INDIA007 | 0.091 | INDIA031 | 0.387 | INDIA028 | 0.105 |

| MFI MFI | | Other O | rganiz. | Other Organiz. | | | |
|---------|--------|---------|-------------|----------------|---------------|---------|---------|
| Deg | Degree | | Betweenness | | Degree Betwee | | eenness |
| PERU047 | 0.328 | PERU047 | 0.138 | PERU012 | 0.906 | PERU012 | 0.592 |
| PERU059 | 0.219 | PERU059 | 0.104 | PERU042 | 0.344 | PERU042 | 0.097 |
| 4 MFIs | 0.188 | PERU049 | 0.090 | 3 Organizat. | 0.187 | PERU056 | 0.069 |

| MFI | | MFI | | Other Organiz. | | Other Organiz. | |
|---------|-------|-------------|-------|----------------|-------|----------------|-------|
| Degree | | Betweenness | | Degree | | Betweenness | |
| TANZ008 | 0.389 | TANZ008 | 0.391 | TANZ029 | 0.615 | TANZ029 | 0.282 |
| TANZ003 | 0.222 | TANZ012 | 0.195 | TANZ007 | 0.385 | ANZ012 | 0.153 |
| TANZ012 | 0.222 | TANZ003 | 0.170 | TANZ012-17 | 0.308 | TANZ007 | 0.115 |

